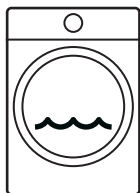




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EWFI0*****

EN USER MANUAL | WASHING MACHINE

2

ZH 用户手册 | 洗衣机

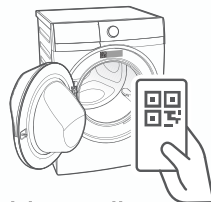
42

Enjoy peace of mind. Register your appliance today.

Stay updated on better living services,
safety notices and shop for accessories.

- 1. Open the camera app on your smartphone and point at the QR code to scan.**

The product registration
QR code is located
inside the door rim.



- 2. Tap the notification or link to open the registration form.**
- 3. Complete your details and enjoy peace of mind.**



Full version of the User Manual is available on www.electrolux.com. Alternative, scan QR code, tap Electrolux logo, and search for your appliance.

Welcome to Electrolux! Thank you for choosing our appliance.



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CUSTOMER CARE AND SERVICE

We recommend the use of original spare parts. When contacting Service, ensure that you have the following data available. The information can be found on the rating plate: Model Name, Product Number Code, and Serial Number.

-  Warning / Caution-Safety information.
-  General information and tips.
-  Environmental information.

 **The information provided may be subject to change without prior notice due to updates aimed at improving user experience. For the latest information, please visit our website.**

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1. SAFETY INFORMATION

1.1 Conditions Of Use

This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environment;
- farm houses;
- by clients in hotels motels, and other residential type environments;
- bed and breakfast type environments;
- areas for communal use in blocks of flats or in laundrettes.

WARNING!

The appliance must not be supplied through an external switching device, such as timer, or connected to a circuit that is regularly switched on and off by utility.

In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings.

To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features.

Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.

1.2 Child Safety

- This machine is not intended for use by children or infirm persons without supervision.
- The children should be supervised to ensure that they do not play with the appliance.
- The packaging components (e.g. plastic film, polystyrene) can be dangerous to children-danger of suffocation! Keep them out of children's reach.
- Keep all detergents in a safe place out of children's reach.
- Make sure that children or pets do not climb into the drum.
- This machine is provided with lock option () to prevent children playing with the control panel.

1.3 General Safety

- | | |
|---|--|
| <ul style="list-style-type: none">• It is dangerous to alter the specifications or attempt to modify this product in any way.• During high temperature wash programme the door glass may get hot. Do not touch it!• Make sure that small pets do not climb into the drum. To avoid this, please check inside the drum before using the appliance.• Any objects such as coins, safety pins, nails, screws, stones or any other hard, sharp material can cause extensive damage and must not be placed into the machine.• Wash small items such as socks, laces, washable belts etc. in a washing bag or pillow case as it is possible for such items to slip down between the tub and the inner drum.• Only use manufacturer's recommended quantities of fabric softener and detergent. Damage to the fabric or appliance can occur if you exceed the recommended amount. | <ul style="list-style-type: none">• Do not use your machine to wash articles with whalebones, material without hems or torn material.• Always unplug the appliance and turn off the water supply after use, clean and maintenance.• This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.• Under no circumstances should you attempt to repair the machine yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local Service Centre. Always insist on genuine spare parts.• Pre-treatment sprays and stain remover can damage plastic components on your machine. If you use pre-treatment sprays or stain removers, apply them to the clothing well away from your machine. |
|---|--|

1.4 Installation

- This appliance is heavy. Care should be taken when moving it.
- When unpacking the appliance, check that it is not damaged. If in doubt, do not use it and contact the Service Centre.
- All packing and transit bolts must be removed before use. Serious damage can occur to the product and to property if this is not adhered to. See relevant section in section "Unpacking".
- After having installed the appliance, check that it is not standing on the inlet and drain hose and the worktop is not pressing the electrical supply cable.
- If the appliance is installed on a carpeted floor, please adjust the feet in order to allow air to circulate freely.
- Always be sure, that there is no water leakage from hoses and their connections after the installation.
- Any plumbing work required to install this appliance should be carried out by a qualified plumber.
- Any electrical work required to install this appliance should be carried out by a qualified electrician.
- The appliance must not be installed behind a lockable door, a sliding door, or a door with a hinge on the opposite side to that of the machine, in such a way that a full opening of the door is restricted.

1.5 Use

- Only wash fabrics which are designed to be machine washed. Follow the instructions on each garment label.
- Do not overload the appliance. See the relevant section in the user manual.
- Before washing, ensure that all pockets are empty and buttons and zips are fastened. Avoid washing frayed or torn articles and treat stains such as paint, ink, rust, and grass before washing.

- Garments which have been in contact with volatile petroleum products should not be machine washed. If volatile cleaning fluids are used, care should be taken to ensure that the fluid is removed from the garment before placing in the machine.
- Never pull the power supply cable to remove the plug from the socket; always hold the plug itself.
- Never use the machine if the power supply cable, the control panel, the working surface, or when the base is damaged; and where the inside of the machine is accessible.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Cotton wadding should not accumulate around tumble dryers (not applicable to appliances intended to have vents connected to the outside of the building)
- During use, fully insert the power plug of the household appliance into the power socket and keep the power plug in good contact with the socket
- When an extension cord power socket is needed, use an extension cord power socket that meets the requirements of national standards
- When the product exhibits abnormal noise, abnormal odor, abnormal high temperature, or malfunctions, immediately stop using it, turn off the switch, and disconnect the power supply
- If the household appliance is filled with flammable refrigerant, when an abnormal situation occurs, take natural ventilation measures before turning off the switch to avoid the accumulation of flammable refrigerant.
- Do not connect the power supply for household appliances from a lamp holder with a socket
- The total rated current value of household appliances connected to the extension cord power socket shall not exceed the rated current value of the original fixed socket or circuit

- Users shall not disassemble household appliances by themselves, and shall not change the internal wiring, components, and protection devices
- When pulling the plug out of the socket, do not apply tension to the power cord
- Users shall not replace the fuses of household appliances and power supplies with ordinary conductors or fuses exceeding the specified current capacity
- Users shall not change the settings of low - voltage circuit breakers or residual current operated protective devices by themselves.

1.6 Electrical Connection

i "An incorrect power supply may void your warranty."

Check that your domestic electrical installation can take the maximum load required from technical data, also taking into account any other appliances in use.

When the appliance is installed, the power supply cable must be easily accessible.

⚠ WARNING!

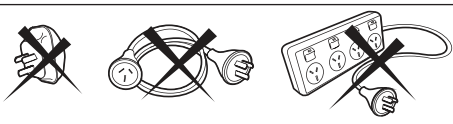
May cause electric shock! if the machine is not connected to an earthed/ground system. **DO NOT** touch the wet clothes and metal parts. For safety reasons do not use double adapters, extension cords and multi-plug adapters.

⚠ CAUTION!

Connect the machine to an earthed socket outlet

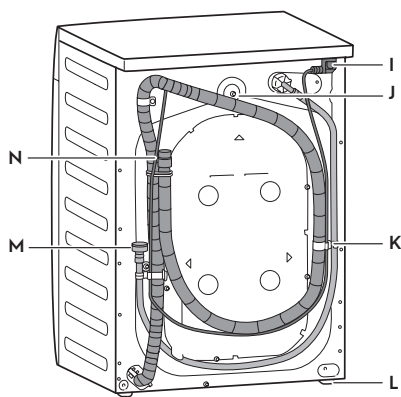
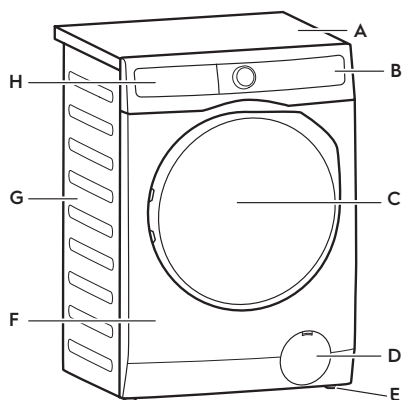
The manufacturer declines any responsibility for damage or injury through failure to comply with the above safety precaution.

Should the appliance power supply cable need to be replaced, this shall be carried out by our Service Centre.



2. PRODUCT DESCRIPTION

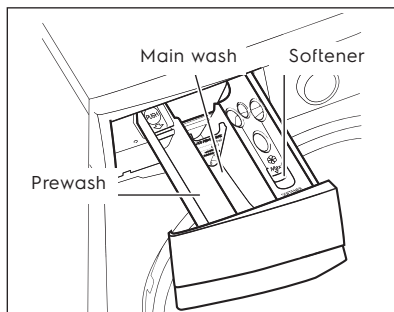
2.1 General overview



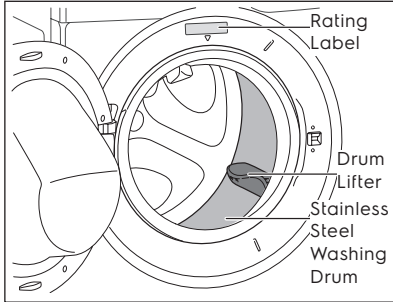
- A** Worktop
- B** Control Panel
- C** Door
- D** Drain Pump Filter
- E** Level Adjustment Feet
- F** Front Panel
- G** Cabinet
- H** Detergent/Softener Dispenser Drawer
- I** Mains Cable
- J** Transit Bolts
- K** Transit Bolts & Hose Support
- L** Level Adjustment Feet
- M** Water Inlet Hose
- N** Water Drainage Hose

2.1.1 Detergent/Softener Dispenser Drawer

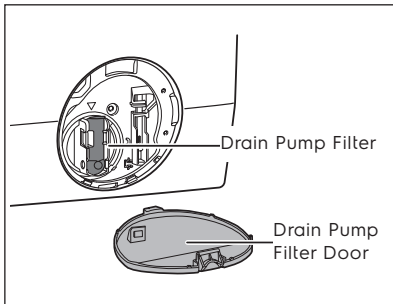
The detergent dispenser drawer compartment information, For details about using detergent and additives.



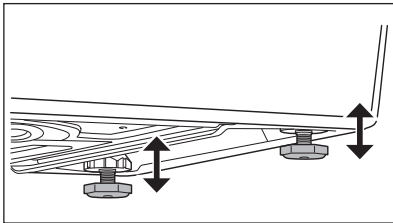
2.1.2 Door (when open)



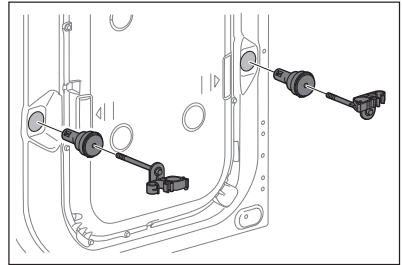
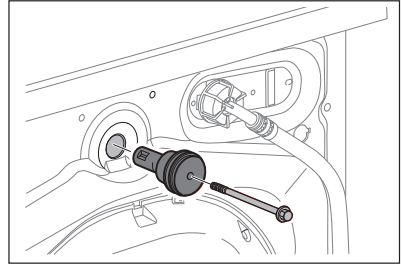
2.1.3 Drain Pump Filter (when open)



2.1.4 Level Adjustment feet



2.1.5 Transit Bolt (when remove)



⚠ CAUTION!

Transit bolts must be removed before using the appliance.

2.2 Accessories

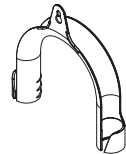
Plastic Caps

To close the holes on the rear side of the cabinet after the removal of the transit bolts.



Plastic Hose Guide

To connect the drain hose on the edge of a sink.



3. TECHNICAL DATA

Dimensions (Height / Width / Depth)	850 x 600 x 659 mm
Power supply (Voltage / Frequency)	220 - 240 V~/ 50 Hz
Total power absorbed	2000 W
Water supply pressure (Maximum / Minimum)	0.8 MPa / 0.05 MPa
Maximum Spin Speed	1200 rpm
Water supply¹⁾	Cold water
Energy Efficiency Class	Level 1
Noise Level²⁾	62 dBA 72 dBA

This product meets the following standards

Energy efficiency standard number: GB12021.4

CCC Standard number: GB/T 4706.1 ;GB/T 4706.24

伊莱克斯(中国) 电器有限公司

- 1) Connect the water inlet hose to a water tap with a 3/4" thread.
- 2) Measured on Eco Cottons cycle at 60°C temperature with 10.0 kg load and 800 rpm spinning speed according to Standard number GB/T 19606.

4. INSTALLATION

4.1 Unpacking

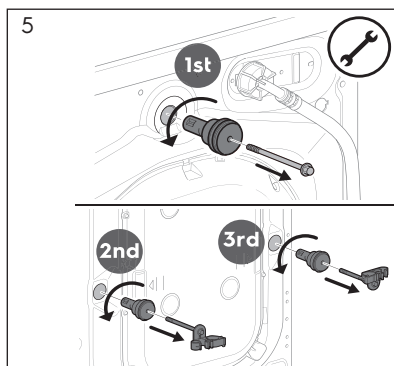
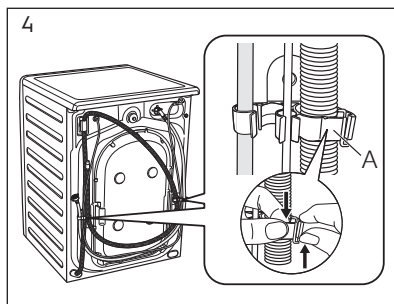
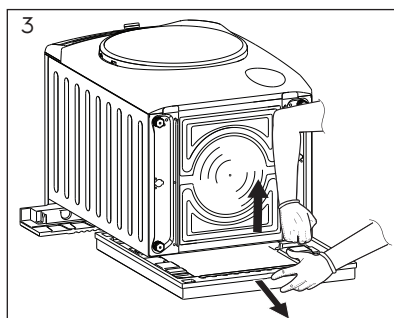
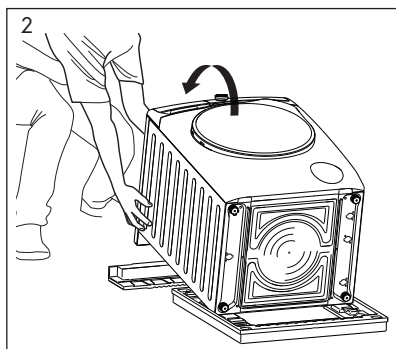
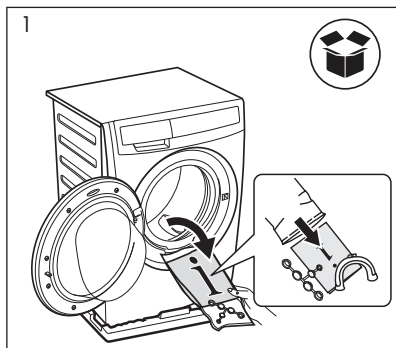
You are advised to keep all transit devices so that they can be refitted if the machine ever has to be transported again.

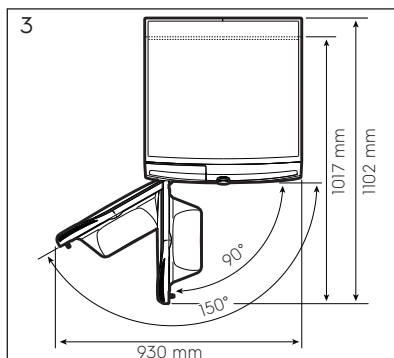
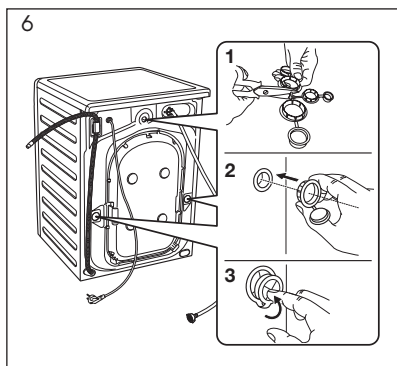
WARNING!

All transit bolts and packing must be removed before using the appliance. Requires using a wrench or hexagon head block number 10 to remove the transit bolts at all 3 points.

CAUTION!

Carefully put down the appliance with the rear side on it. Make sure not to damage the hoses.

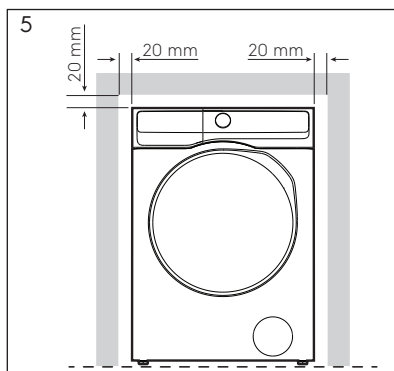
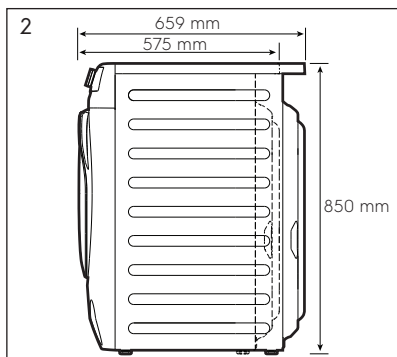
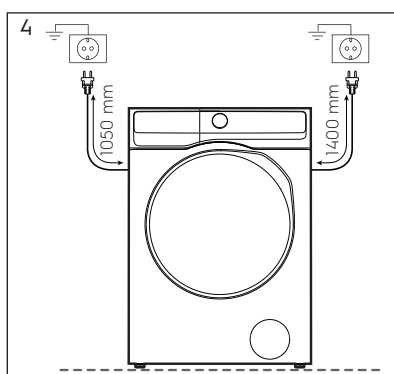
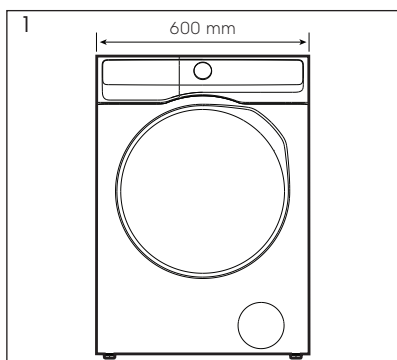


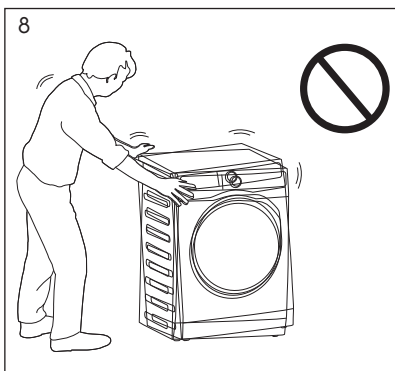
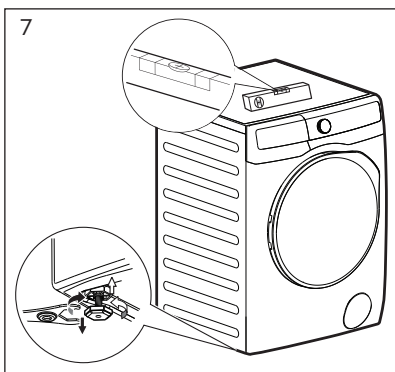
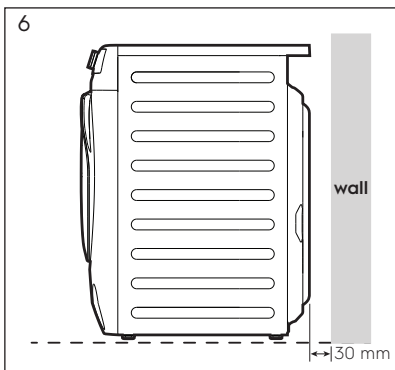


4.2 Positioning

⚠ WARNING!

Before proceeding with installation, read the safety information, and dimension preferred.





⚠ CAUTION!

When installing the product make sure the levelling feet is not pressing on the power cord.

When the machine is levelled, try to rock it from corner to corner.

If it does rock, adjust the legs again until it is levelled and does not rock.

Never place cardboard, wood, or similar materials under the machine to compensate for any unevenness in the floor. Install the machine on a flat hard floor. Make sure that air circulation around the machine is not impeded by carpets, rugs, etc.

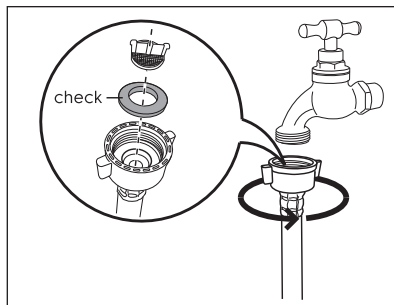
4.3 Water Inlet

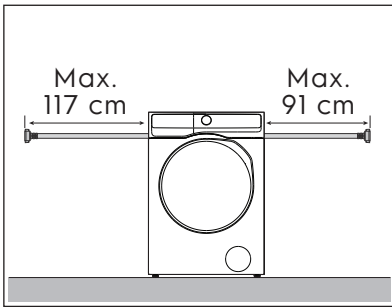
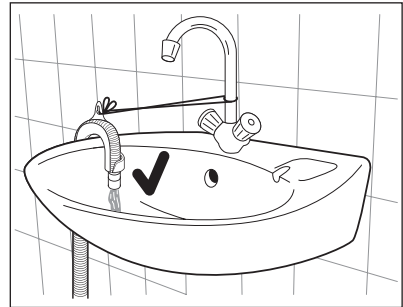
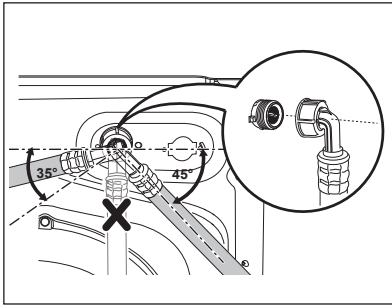
Connect the water inlet hose to a tap with 3/4" BSP thread. Use the hose supplied with the machine. **DO NOT USE OLD HOSES.**

The inlet hose must not be lengthened. If it is too short and you do not wish to move the tap, you will have to purchase a new, longer hose specially designed for this type of use.

Loosen the ring nut to angle the hose to the left or right depending on the position of your water tap. Do not place the inlet hose downwards.

After positioning the inlet hose, be sure to tighten the ring nut again to prevent leaks.





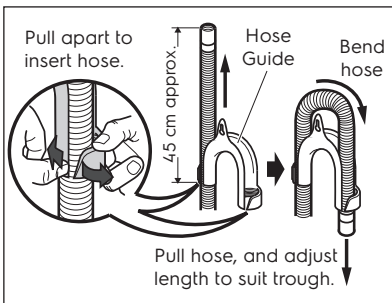
4.4 Water Drainage

The end of the drain hose can be positioned in three ways:

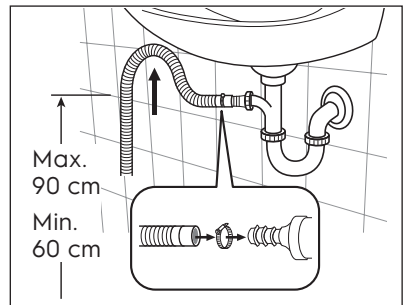
- **Hooked over the edge of a sink**, using the plastic hose guide supplied with the machine.

Fitting Hose Guide

In this case, make sure the end cannot come unhooked when the machine is being emptied. This could be done by tying it to the tap with a piece of string or attaching it to the wall.



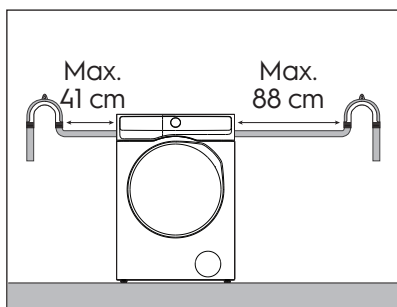
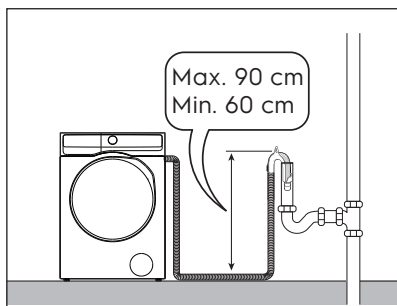
- **In a sink, drain pipe branch.**
This branch must be above the trap so that the bend is at least 60 cm above the ground.
Push the drain hose onto the spigot and secure with a clip, ensure a loop is formed in the drain hose to prevent waste from the sink entering the appliance.



- **Directly into a drain pipe**, at a height of not less than 60 cm and not more than 90 cm.
The end of the drain hose must always be ventilated, i.e. the inside diameter of the drain pipe must be larger than the outside diameter of the drain hose.

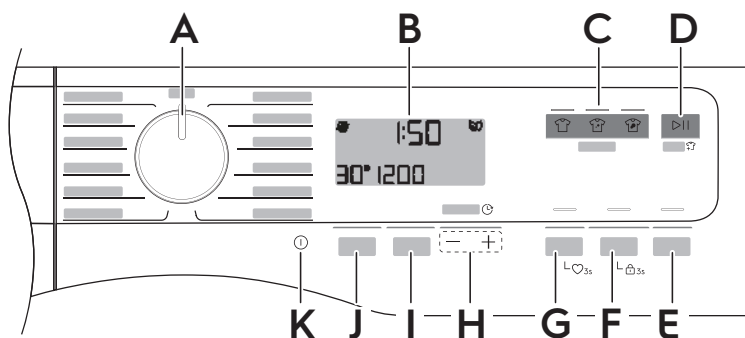
The drain hose must not be twisted or curled. Run it along the floor; only the part near the drainage point must be raised.

For the correct functioning of the machine, the drain hose must remain hooked on the proper support piece situated on the top part of back side of the appliance.



5. CONTROL PANEL

5.1 Control Panel Description



A Programme selector knob

B Display

C SmartSelect touch key

- Light touch key 
- Normal touch key 
- Intensive touch key 

D Start/Pause touch key
(Add clothes option)

E Extra Rinse touch key

F Hygienic Care touch key
(Child lock option)

G Prewash touch key

(Favourite programme save option)

H Finish In adjustment

+ Plus touch key

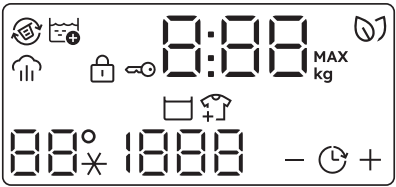
- Minus touch key

I Spin touch key

J Temp touch key

K On/Off touch key

5.2 Display



	SmartLeaf feedback icon
	Door locked icon
	Stream icon
	Finish In icon
	Rinse Hold icon
	Add clothes icon
	Child Lock icon
	UltraMix icon
	The Temperature area: 88° Temperature icon - - * Cold water
	Maximum load icon
	The spin area: Spin Speed indicator (- - -) No Spin indicator, Spin phase if off.
	The digital icon can show: • Programme duration, washing phase • Delay time • Cycle End (0:00) • Warning and Error codes

 The icon, function or phase names that appeared in this manual may differ from your product.

5.3 SmartLeaf feedback

SmartLeaf symbols give feedback on consumption, guiding the user to save energy, time and water.

This feature will indicate levels of energy savings in a programme based on:

1. Programme Duration with rated capacity
2. Energy consumption
3. Water consumption
4. Wash temperature

SmartLeaf feedback is not affected by:

1. Amount of loaded laundry
2. Spin speed selection

There are three different level of SmartLeaf feedback indicated:

1. No SmartLeaf (no icon in the display)
2. One leaf  icon
3. Two leaf  icon



- Prewash will reduce the SmartLeaf symbol by 1 leaf.
- Temperature = 40°C will reduce the SmartLeaf symbol by 1 leaf.
- Temperature > 40°C will reduce the SmartLeaf symbol by 2 leaves.

6. PROGRAMMES

6.1 Programme Chart

Programme; Temperature range	Max. Spin speed (rpm)	Max. Load (Dry Clothes)	Type of load and soil level
Cottons; Cold to 90°C	1200	Max ¹⁾	White cotton and coloured cotton. Normally, heavily and lightly soiled items.
Eco Cottons; 40°C and 60°C	1200	Max ¹⁾	Low energy cycle for cottons. Decreases temperature and extends time to reach good washing results.
DelicatesPlus; Cold to 40°C	1200	4 kg	Delicate fabrics. Thin cottons, acrylics, viscose and polyester.
Bedding; Cold to 60°C	800	3 kg	Washing cycle for three bed linen sets.
Sanitise; 60°C	1200	Max ¹⁾	White cotton items. This high performance wash programme combined with steam vapour, removes more than 99,99% of bacteria and viruses ²⁾ keeping the temperature above 60°C throughout the washing phase; with an additional action on the fibres thanks to a vapour phase, an enhanced rinsing phase ensures a proper removal of detergent and micro-organism residues. This programme ensures also a proper reduction of pollens/allergenic items.

Programme; Temperature range	Max. Spin speed (rpm)	Max. Load (Dry Clothes)	Type of load and soil level
Tub Clean; 60°C	-	-	Maintenance cycle with hot water to clean and freshen the drum and to remove residue that may cause odour. For the best result use this cycle once a month. Before running this cycle, remove all items from the drum. Pour a cup of chlorine bleach or a washing machine cleaner in the washing phase compartment.
Spin	1200	Max ¹⁾	To spin the laundry and to drain the water in the drum. All fabrics, except woollens and delicate fabrics.
Rinse + Spin	1200	Max ¹⁾	All fabrics, except woollens and very delicate fabrics. Programme for rinsing and spinning the laundry. The default spin speed is the one used for cotton programmes. Reduce the spin speed according to the type of laundry. The appliance performs delicate rinses and a short spin with a low spin speed.
Baby Care; Cold to 40°C	1200	4 kg	Special quick cycle for baby items with good washing and rinsing performance.
Sports; Cold to 40°C	1200	4 kg	Sport wear, synthetic fibres like polyester, polyester/elastane blends, polyamide. Suitable to remove sweat and body soil from technical sport garments.
Quick 15; Cold to 30°C	1200	1.5 kg	Lightly soiled synthetics or mixed fabrics.
Full Wash 45; Cold to 30°C	1200	Max ¹⁾	Daily wear coloured cotton clothes such as shirts, blouses, towels, and undergarments. Ideal for a normal level of soil.
 (Favourite)	-	-	Recall your favourite programme.

1) Maximum capacity depends on model of machine.
Model: EWF1023P5WC 10 kg

2) Tested for Staphylococcus aureus, Enterococcus faecium, Candida albicans, Pseudomonas aeruginosa and MS2 Bacteriophage in external test performed by Swisstest Testmaterialien AG in 2021 (Test Report No. 202120117).

6.2 Programme Options Compatibility

Programme	Option								
	SmartSelect								
									
Cottons	■	■	■	■	■	■	■	■	■
Eco Cottons		■		■	■	■	■	■	■
DelicatesPlus	■	■	■	■	■	■	■	■	■
Bedding	■	■	■	■				■	■
Sanitise			■						■
Tub Clean									
Spin				■					■
Rinse + Spin				■	■				■
Baby Care		■	■	■	■	■	■	■	■
Sports	■	■	■	■	■	■	■		■
Quick 15	■			■	■				■
Full Wash 45		■		■	■		■		■
 (Favourite)									

1) "Hygienic Care" option can be combined with temperature 40 to 90°C only.

7. SMARTSELECT, OPTIONS AND SETTINGS

7.1 SmartSelect

Washing levels

This new feature has been created to guide the user to save energy, time and water, with the aim of improving the sustainability of cycles, the care and maintenance of fabrics and consumer experience.

For each washing cycle it is possible to have different durations and consumption, based on the level of soiling of the laundry.

There are possible options:

1. Light

This option is recommended for very lightly soiled clothing, without visible stains. The suggested temperature is cold.

2. Normal

This option is ideal for everyday light soiled clothes, with small stains for example sweat. The suggested temperature is 30°C.

3. Intensive

This option is recommended for normal/ heavy soiled clothes, with for example food spills or mud.

To activate one of this options turn the dial to select the desired programme. The default soil level icon light on.

To change it tap on the related icon.

 Every SmartSelect level can modify temperature, spin speed and programme duration of the selected cycle.

i If a certain soil level is not available, pressing it will generate an error, a double beep and symbol blinks twice.

7.2 Options

Temperature Touch key

Touch this touch key repeatedly to increase or decrease the wash temperature if you want your laundry to be washed at a temperature different from the one proposed by the machine. (- - * corresponds to cold wash).

i Tapping on the SmartSelect level could change the selected temperature. SmartSelect level could automatically change, according to the temperature selected.

Spin Touch key

Press this touch key repeatedly to increase or decrease the spin speed or select Rinse Hold, if you want your laundry to be spun at a speed different from the one proposed by the machine.

- **No Spin (- - -)**

No spin option eliminates all the spin phases and increase the number of rinses.

- **Rinse Hold ()**

By selecting this option the water of the last rinse is not emptied out and the drum turns regularly to prevent the laundry creases.

The door is still locked to indicate that the water must be emptied out.

i The door stays locked with the water in the drum. To continue the cycle, you must press ▷|| (Start/Pause).

Hygienic Care Touch key

Select this option to add approximately 30 minutes of tumbling in vapour after the rinse cycle. The indicator of this option will be on.

- Vapour may not necessarily be visible inside the drum during a vapour cycle. Vapour is created below the drum and allowed to naturally rise into the clothes.
- Vapour may not be present during the entire vapour cycle.
- At the end of the Vapour cycle, the clothes will be warmer, softer and detached from the drum.

i If Vapour option is selected, rinse temperatures will be elevated. During a vapour cycle, you may notice vapour exiting from the drain hose of the machine, this is normal and there is no cause for alarm.

Prewash Touch key

Select this option if you wish your laundry to be pre-washed before the main wash. Use this option for heavy soil. The indicator of this option will be on.

When you set this function, put the detergent into the prewash compartment.

This function increase the programme duration.

Extra Rinse Touch key

This option is recommended for people who are allergic to detergents, and in areas where the water is very soft.

Press this touchpad to add two rinse phases to a programme. The indicator of this option will be on.

When it is activated, the appliance will default to this option after you switch it off or change/reset the programme.

i This option increases the programme duration.

Finish In Touch key

 Set this option as last after programme and other options selection, otherwise it can be cancelled if you change some setting.

This option allows choosing the time within which a programme should terminate.

The programme end can be postponed by one 1 hour each tap on the key button, until a maximum of 24 hours.

The display shows the normal programme duration alternatively with the set programme end time (expressed in hours 0h).

The minimum selectable time corresponds to rounded up hour of the maximum duration of a programme (e.g. if the cycle duration lasts 3:15 hours, the minimum selectable time will be 4h).

After programme start, the door is locked and the appliance starts the SensiCare phase. When load estimation ends the time digit counts down in steps of one hour and in steps of 1 minute during the last hour.

7.3 Settings

Child Lock Option

Your appliance is provided with CHILD SAFETY LOCK which permits you to leave the appliance unsupervised with the door closed without having to worry that children might be injured by or cause damage to the appliance.

 Set this option after pressing the Start/Pause touch key.

To set "Child Lock" option:

- To activate the option, press and hold "Hygienic Care" touch key about 3 seconds until the display shows the icon "  ".

 If you press any touch key while Child Lock is activated, the icon "  " will flash on display 3 times along with buzzer sound.

This function remains enabled even after the appliance is switched off.

- To deactivate the option, press and hold this touch key until the icon goes off.

Save Favourite () Programme

Programme settings that are frequently used can be saved (e.g. Cottons, 60°C, 1200 rpm, with Prewash and Hygienic Care).

To programme/re-programme Favourite with your own selections and save them, proceed as follows:

1. Put machine in Stand-By mode.
2. Select your desired wash settings.
3. To save favourite programme, press and hold "Prewash" touch key about 3 seconds, then you will hear the buzzer sound and " F  " appear on the display.

To recall the favourite programme, turn selector knob to "  " position. Your favourite programme will appear on the display.

Enabling/Disabling End-Of-Wash Buzzer

This setting permits you to either enable or disable the buzzer at the end of the programme. As an example, you might wish to disable this buzzer when you start a wash when going to bed, so that when the wash finished approximately 1 hour later, it will not disturb you through the night

 Error warning beeps such as critical faults are not disabled.

- To disable the buzzer sound, press "Temp" and "Spin" touch keys at the same time until the icon "  F " will show on display along with buzzer sound.
- To return to default configuration press these 2 touch keys at the same until the icon "  " will show on display along with buzzer sound.

7.4 Start/Pause () and Add Clothes () Touch key

This touch key has 2 functions:

1. Start/Pause ()

After you have selected the desired programme and options, press this touch key to start the machine. The Start/Pause pilot light will stop flashing and remain lit. If you have selected a "Finish In" option, the countdown will begin and will be shown on the display.

To interrupt a programme which is running, press this touch key to pause the machine, the Start/Pause pilot light flashes.

To restart the programme from the point at which it was interrupted, press this touch key again, the Start/Pause pilot light will stop flashing.

2. Add Clothes ()

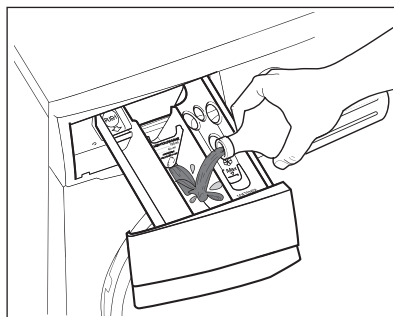
 You can only add clothes when the icon "  " shown on the display.

1. Pressing the "Start/Pause" touch key to pause the programme.
2. Wait for the machine to come to a complete stop before opening the door (wait for door lock "  " icon to turn off).
3. Add clothing and close the door.
4. Resume the programme by pressing "Start/Pause" touch key again.

8. BEFORE FIRST USE

i During installation or before first use you may observe some water in the machine. This is a residual water left in the machine after a full functional test in the factory to ensure the machine is delivered to customers in perfect working order and is no cause for concern.

1. Ensure that the electrical and water connections comply with the installation instructions.
2. Put 2 litres of water in the detergent compartment for washing phase. This activates the drain system.
3. Select a Cottons cycle at 90 °C, without any laundry in the machine, to remove any manufacturing residue from the drum and tub then start the machine.



i The Figures that take place in this manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

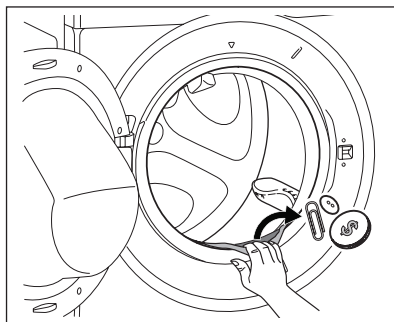
9. DAILY USE

9.1 Loading The Laundry

1. Turn the water tap on.
2. Connect the main plug to the main socket.
3. Press the On/Off touch key to turn on the machine. Turn the knob to set a programme. The machine will propose a temperature and automatically select the spin speed provided for the programme you have chosen.

The selector knob can be turned either clockwise or counter-clockwise.

4. Check and remove objects (if there are any) that could be trapped in the fold.

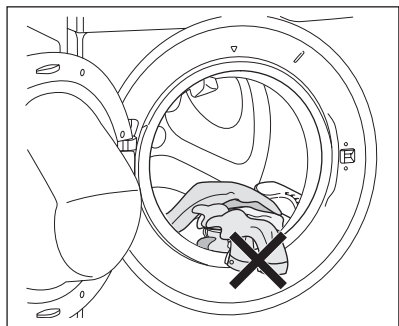


5. Place the laundry in the drum, one item at a time, shaking them out as much as possible. (Refer to chapter "WASHING HINTS")
6. Close the door.



WARNING!

Make sure that no laundry remains between the seal and the door.

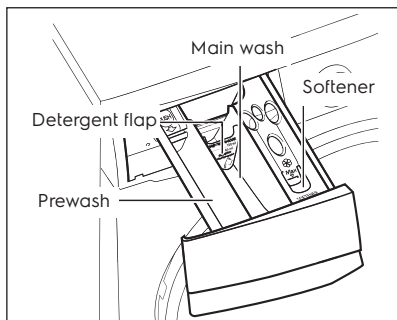


9.2 Using Detergent And Additives

i Please refer to section "Detergents Type and Quantity of Detergent" before use.

i The Figures that take place in this manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

1. Detergent Dispenser Drawer.
The detergent dispenser is divided into three compartment.



- **Compartment "PREWASH"**
This compartment is only used for detergent when a "Prewash" option is selected.
- **Compartment "MAIN WASH"**
This compartment is used for detergent on all programmes.

- **Compartment "SOFTENER"**
This compartment is used for fabric conditioner and starching agent.
- **Detergent flap ();**
Flap before input a powder or liquid detergent.



Position down: for liquid detergent.



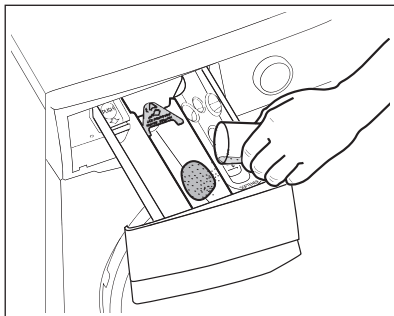
Position up: for powder detergent

i When you use the liquid detergent.

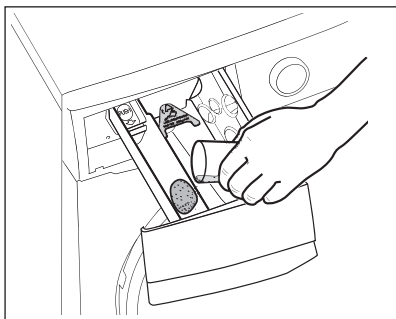
- Do not use gelatinous or intense liquid detergents.
- Do not put more liquid than the maximum level.
- Do not set the "Prewash" phase.
- Do not set the "Finish In".

2. Measure out the detergent and the fabric softener;

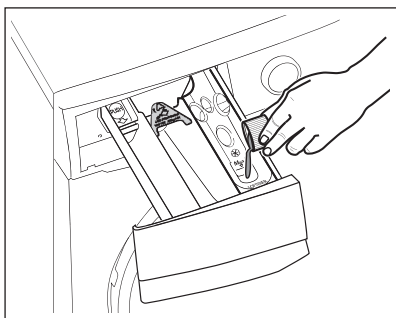
- Pull out the dispenser drawer until it stops.
- Measure out the amount of detergent required, pour it into the main wash compartment.



- If you wish to carry out the "Prewash" phase, pour it into the Prewash compartment.



- If required, pour fabric softener into the Softener compartment.



- Close the drawer gently.

i The softener amount used must not exceed the "MAX" mark in the drawer.

If you use intense softeners it is recommended to dilute with water.

Residues of detergent, softener and water may remain in the dispenser. It is recommended to clean the dispenser regularly to remove any residue.

9.3 Options Setting

1. If you want your laundry to be spin or use temperature different from the one proposed by the machine, press "Spin" and "Temp" touch keys repeatedly to change the spin speed and temperature.
Press the option touch keys, if you want your laundry to be washed with special functions.

i Different functions can be combined which is dependent on the programme selected.

If an option is not compatible with the wash programme selected, the symbol " - - - " will flash on display along with buzzer sound.

2. If you want to define the end of the washing programme, press the "Finish In" touch key repeatedly to choose your machine working time.

9.4 Starting A Cycle (▷||)

To start a programme, press the Start/ Pause touch key. The corresponding pilot light will stop flashing and a default programme duration will be displayed on the screen.

After approx. 15 minutes from the start of a programme:

- The appliance will automatically adjust the selected programme duration according to the type and size of the load.
- The display will show adjusted programme duration.

i If you press any touch key while a programme is operating, the symbol " - - - " will flash on display along with buzzer sound. (except Start/Pause touch key and On/Off touch key)

9.5 Interruption Of A Programme

- To pause, press Start/ Pause. The indicator will start flashing.
- Press the Start/Pause again. The programme will continue.

9.6 Changing A Programme

Changing a running programme is **possible only by switching off** the appliance.

- Press the "On/Off" touch key to cancel the programme and to turn off the appliance.
- Press the "On/Off" touch key again to turn on the machine.

Now you can set a new wash programme and change any available options. Press Start/Pause to start the new programme.

 The appliance will not drain the water (except programmes; Sanitise, Spin, Tub Clean).

9.7 Changing The Options

It may be possible to change some of the options after a wash programme has started.

1. Press the Start/Pause touch key. The indicator will start flashing.
2. If available change the options that you wish.
3. Press Start/Pause again. The programme will continue.

9.8 Opening The Door

While a programme or the Finish In is operating, the appliance door is locked and the display shows the indicator "🔒".

First, set the machine to PAUSE by pressing the "Start/Pause" touch key. Wait until the door lock indicator goes off, then the door can be opened.

If the door lock icon "🔒" does not disappear, this means that the machine is already heating and the water level is above the bottom edge of the door or the drum is turning. In this case the door CAN NOT be opened. If you need to open it, you must drain the water to open the door.

WARNING!

In case of emergency please refer to section "Emergency door opening".

9.9 At The End Of The Programme

- The appliance stops automatically.
- The acoustic signal will operate.
- The display will show "0:00".
- The indicator of the touch key Start/Pause goes off.
- The door lock icon "🔒" goes off.
- Remove the laundry from the appliance. Make sure that the drum is empty.
- Keep the door partly open, to prevent mildew and odours.
- Turn off the water tap.

 At the end of the programme, the time remaining can suddenly decrease from 7 minutes or less to 0 due to the overestimated total programme time during the load sensing phase. In some cases (with perfectly balanced load) the programme time can be shorter than the time estimated after the load sensing phase is completed. This is a normal behaviour of the machine and not a cause for concern as it does not compromise its performance.

9.10 When The Washing Programme Is Completed, But There Is Water In The Drum

(Option "Rinse Hold  is used.)

- The drum turns regularly to prevent the creases in the laundry.
- The indicator "Start/Pause" flashes to remind you to drain the water.
- The door lock icon "🔒" is on. The door stays locked.

 You must drain the water to open the door.

To drain the water:

1. Press the "Start/Pause ▷|I" touch key. The appliance drains the water and spins with the maximum spin speed for selected programme.
Alternatively, before pressing the "Start/Pause" touch key, you can press the "Spin" touch key to change the spin speed. You can select "No Spin (- - -)", if you want the machine to only drain the water.
2. When the programme is completed and the door lock icon "⛔" goes off, you can open the door.
3. Press "On/Off" touch key to deactivate the appliance.

i After approximately 18 hours, if you do not press Start/Pause touch key, the appliance will drain and spin automatically.

9.11 AUTO Off Mode

The AUTO Off mode automatically deactivates the appliance to decrease the energy consumption when:

- You do not press any touch key for 5 minutes before you press "Start/Pause".
 - Press "On/Off" touch key to activate the appliance again.
- After 5 minutes from the end of the washing programme.
 - Press "On/Off" touch key to reactivate the appliance. Display will show the end of the last wash.
 - Press any touch key again to show the last wash programme.

10. WASHING HINTS

10.1 Sorting The Laundry

Follow the wash code symbols on each garment label and the manufacturer's washing instructions. Sort the laundry as follows: whites, coloureds, synthetics, delicates, woollens.

10.2 Temperatures

Temp	Soil level
90°C	For normally soiled white cottons and linen (e.g. teacloths, towels, tablecloths, sheets...).
60°C 50°C	For normally soiled, colourfast garments (e.g. shirts, night dresses, pyjamas...) in linen, cotton or synthetic fibres and for lightly soiled white cotton (e.g. underwear).

Temp

Soil level

40°C

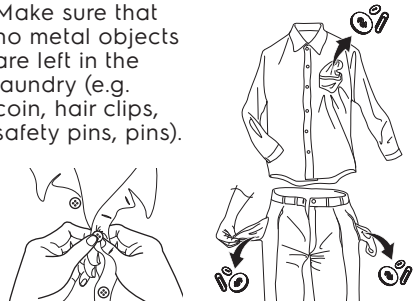
30°C

Cold

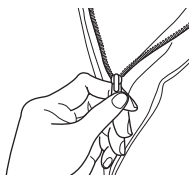
For delicate items (e.g. net curtains), mixed laundry including synthetic fibres and woollens bearing the label pure new wool, machine washable, non-shrink.

10.3 Before Loading The Laundry

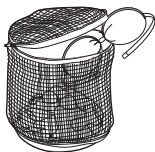
- Make sure that no metal objects are left in the laundry (e.g. coin, hair clips, safety pins, pins).



- Button up pillowcases, close zip fasteners, hooks and poppers. Tie any belts or long tapes.



- Wash bras, pantyhose and other delicates in a mesh laundry bag, which you can purchase from your supermarket.
- Make sure that you wash lint collectors separately from lint producers.
- Never wash whites and coloured fabrics together. Whites may lose their "whiteness" in the wash. New coloured items may run in the first wash; they should therefore be washed separately the first time.
- Remove persistent stains before washing.
- Rub particularly soiled areas with a special detergent or detergent paste. Treat curtains with special care. Remove hooks or tie them up in a bag or a net.



10.4 Maximum Loads

Recommended loads are indicated in the programme chart.

General rules:

Clothes Load	Quantity
Cotton, linen	drum full but not too tightly packed;
Synthetics	drum no more than half full;
Delicate fabrics and woollens	drum no more than one third full.

Washing a maximum load makes the most efficient use of water and energy. For heavily soiled laundry, reduce the load size.

10.5 Removing Stains

Stubborn stains may not be removed by just water and detergent. It is therefore advisable to treat them prior to washing.

Blood: treat fresh stains with cold water. For dried stains, soak overnight in water with a special detergent then rub in the soap and water.

Oil based paint: moisten with benzine stain remover, lay the garment on a soft cloth and dab the stain; treat several times.

Dried grease stains: moisten with turpentine, lay the garment on a soft surface and dab the stain with the fingertips and a cotton cloth.

Rust: oxalic acid dissolved in hot water or a rust removing product used in cold water. Be careful with rust stains which are not recent since the cellulose structure will already have been damaged and the fabric tends to hole.

Mould stains: treat with bleach, rinse well (whites and fast coloureds only). Grass: soap lightly and treat with bleach (whites and fast coloureds only).

Ball point pen and glue: moisten with acetone (*), lay the garment on a soft cloth and dab the stain.

Lipstick: moisten with acetone (*) as above, then treat stains with methylated spirits. Remove any residual marks from white fabrics with bleach.

Red wine: soak in water and detergent, rinse and treat with acetic or citric acid, then rinse. Treat any residual marks with bleach.

Ink: depending on the type of ink, moisten the fabric first with acetone (*), then with acetic acid; treat any residual marks on white fabrics with bleach and then rinse thoroughly.

Tar stains: first treat with stain remover, methylated spirits or benzine, then rub with detergent paste.

(*) do not use acetone on artificial silk.

10.6 Detergents Type And Quantity Of Detergent

Low suds detergent is required for this machine to prevent over suds problems, unsatisfactory washing result and harm to the machine.

Low suds detergents designed for front load washing machines are labelled "Front Loading", "High Efficiency", "HE", such as Cold Power for Front Loaders or "Matic".

Do not use wrong types of detergent, such as Top Loading, Hand wash detergent or Soap-Based products in your front load washing machine. This can result in excessive suds, longer cycle time, low spin speeds, poor rinsing and overloading of the motor.

Quantity of detergent to be used

The choice of detergent and use of correct quantities not only affects your wash performance, but also helps to avoid waste and protect the environment.

Although biodegradable detergents contain substances which in large quantities can upset the delicate balance of nature.

The choice and quantity of detergent will depend on ;

- type of fabric (delicates, woollens, cottons, etc.);
- the colour of clothes;
- size of the load;
- degree of soil;
- wash temperature ; and
- hardness of the water used.

Water hardness is classified by so-called "degrees" of hardness.

Information on hardness of the water in your area can be obtained from the relevant water supply company, or from your local authority.

You may have to try using the detergent quantity as per manufacturers' instructions then compare the wash result to the list below and adjust the amount of detergent for your future washes accordingly.

Not enough detergent causes:

- the wash load to turn grey,
- greasy clothes.

Too much detergent causes:

- over suds,
- reduced washing effect,
- inadequate rinsing.

Use less detergent if:

- you are washing a small load,
- the laundry is lightly soiled,
- large amounts of foam during washing.

11. INTERNATIONAL WASH CODE SYMBOLS

i These symbols appear on fabric labels, in order to help you choose the best way to treat your laundry.

 Energetic wash	 Max. wash temperature 95 °C	 Max. wash temperature 60 °C	 Max. wash temperature 40 °C	 Max. wash temperature 30 °C	 Hand wash	 DO NOT wash at all
 Delicate wash		 Max. wash temperature 60 °C	 Max. wash temperature 40 °C	 Max. wash temperature 30 °C		
 Bleaching	 Bleach with Chlorine			 DO NOT bleach		
 Ironing	 Hot iron max. 200 °C	 Warm iron max. 150 °C	 Lukewarm iron max. 110 °C	 DO NOT iron		
 Dry cleaning	 Dry cleaning in all solvents	 Dry cleaning in perchloroethylene, petrol, pure alcohol, R 111 & R 113		 Dry cleaning in petrol, pure alcohol and R 113		 DO NOT dry clean
 Drying	 Flat	 On the line	 On clothes hanger	 Medium temperature  Low temperature Tumble dry		 DO NOT tumble dry

12. CARE AND CLEANING

WARNING!

You must **DISCONNECT** the appliance from the electricity supply, before you can carry out any cleaning or maintenance work.

12.1 External Cleaning

Clean the appliance only with soap and warm water. Fully dry all the surfaces.

Do not use a scouring pads or any scratching material.

Do not spray stain remover on garments near the appliance as it is corrosive to the plastic parts.



CAUTION!

Do not use alcohol, solvents or chemical products.

Do not clean the metal surfaces with chlorine-based detergent.

12.2 Descaling

The water we use normally contains lime. It is a good idea to periodically use a water softening powder in the machine.

Do this separately from any laundry washing, and according to the softening powder manufacturer's instructions.

This will help to prevent the formation of lime deposits.

12.3 After Each Wash

Leave the door open for a while. This helps to prevent mould and stagnant smells forming inside the appliance.

Keeping the door open after a wash will also help to preserve the door seal.

12.4 Maintenance Wash "Tub Clean" programme

With the use of low temperature washes it is possible to get a build up of residues inside the drum.

We recommend to use "Tub Clean" programme to clean the drum regularly to remove any residue.

To run a maintenance wash:

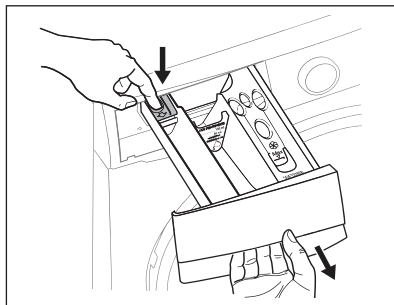
- The drum should be empty of laundry.
- Select the "Tub Clean" programme.
- Press Start/Pause to start the programme.

12.5 Cleaning The Dispenser Drawer

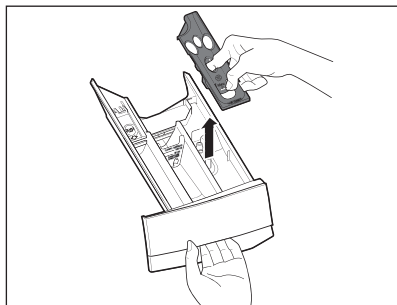
 The Figures that take place in this manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

The washing powder and additive dispenser drawer should be cleaned regularly.

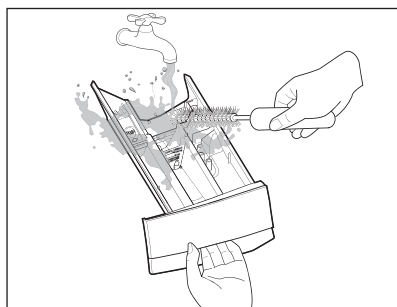
Remove the drawer by pressing the catch downwards and by pulling it out.



To aid cleaning, the top part of the additive compartment should be removed.

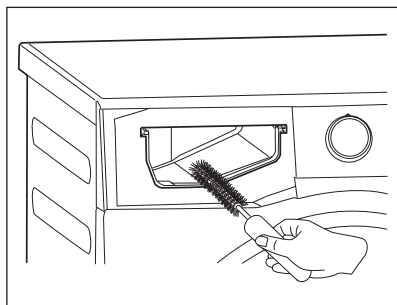


Flush it out under a tap to remove any traces of accumulated powder.



12.6 Cleaning The Drawer Recess

Having removed the drawer, use a small brush to clean the recess, ensuring that all washing powder residue is removed from the upper and lower part of the recess. Replace the drawer and run the rinse programme without any clothes in the drum.



12.7 Cleaning The Drain Pump

i Regularly examine the drain pump and make sure that it is clean.

Clean the pump if:

- The appliance does not drain the water.
- The drum cannot turn.
- The appliance makes an unusual noise because of the blockage of the drain pump.
- The display shows an alarm code because of the problem with water drain.

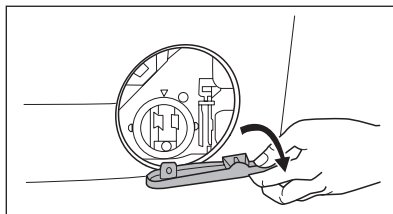
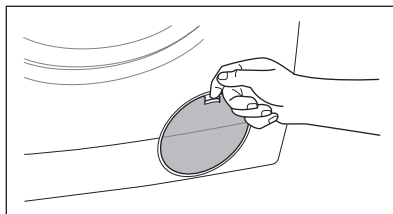
! WARNING!

Disconnect the mains plug from the mains socket.

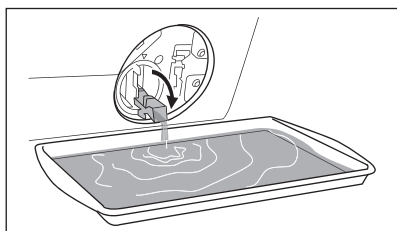
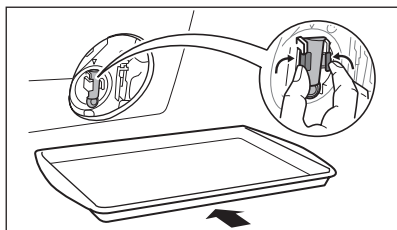
Do not remove the filter while the appliance is operating. Do not clean the drain pump if the water in the appliance is hot. The water must be cold before you clean the drain pump.

To clean the drain pump:

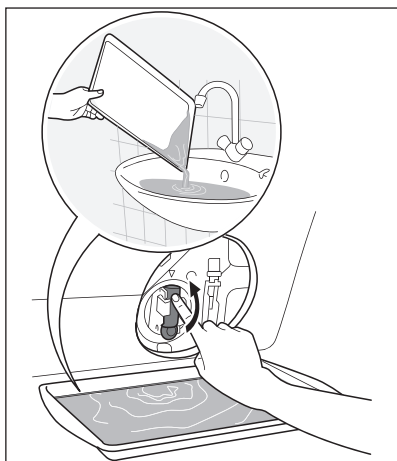
1. Open the drain pump door.



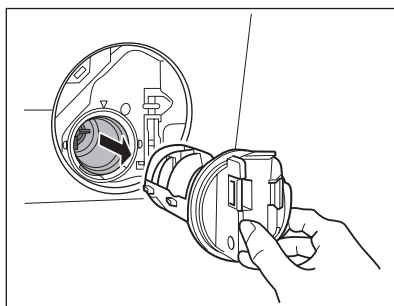
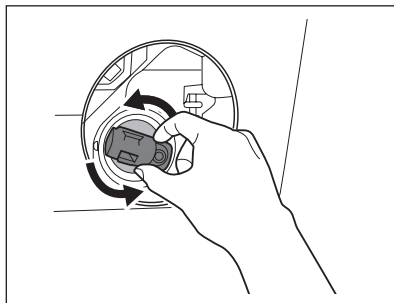
2. Place a suitable water container below the recess of the drain pump to collect the water that flows out. Press the two levers and pull forward the drainage duct to let the water flow out.



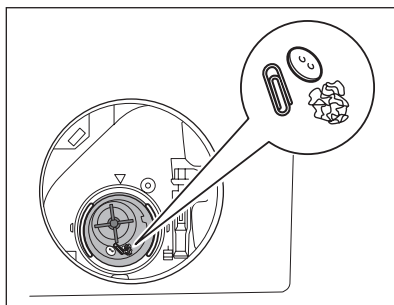
3. When the container is full of water, put the drainage duct back again and empty the container. Do step 2, 3 again and again until no more water flows out from the drain pump.



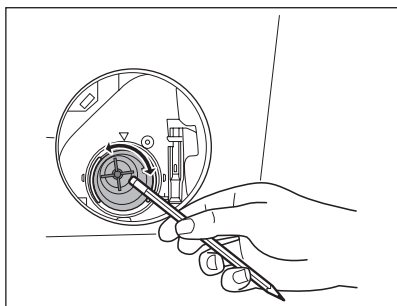
4. Push back the drainage duct and turn the filter counter-clockwise to remove it.



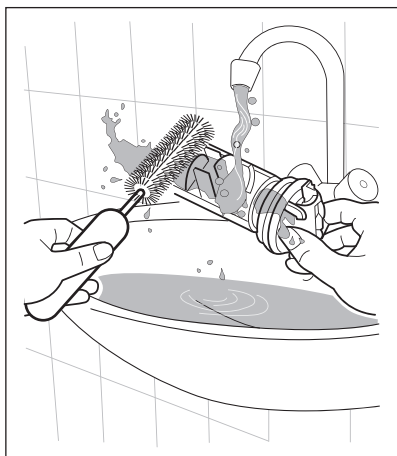
5. Remove fluff and objects from the pump (if there are any).



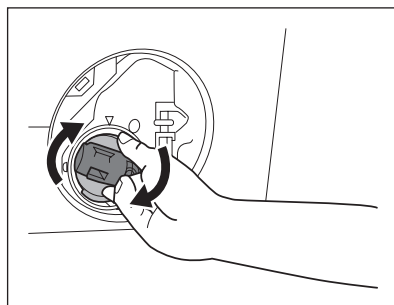
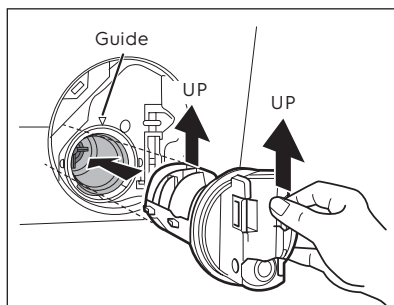
6. Make sure that the impeller of the pump can turn. If this does not occur, contact the service centre.



7. Clean the filter under the water tap.



8. Put the filter back into the housing with exposed section facing up. Make sure that you correctly tighten the filter to prevent leakages.



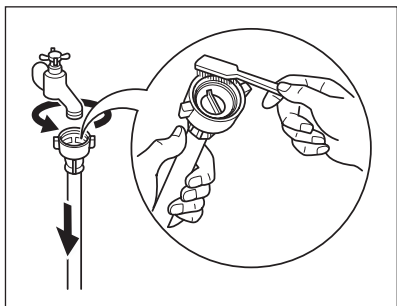
9. Close the drain pump door.

12.8 Cleaning The Water Inlet Filter

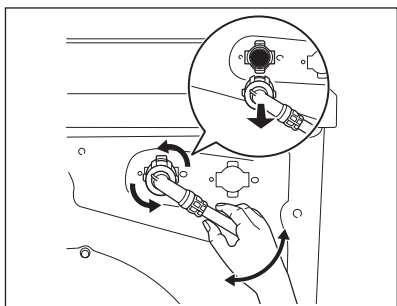
If your water is very hard or contains traces of lime deposit, the water inlet filter may become clogged. It is therefore a good idea to clean it from time to time.

To clean the water inlet filters:

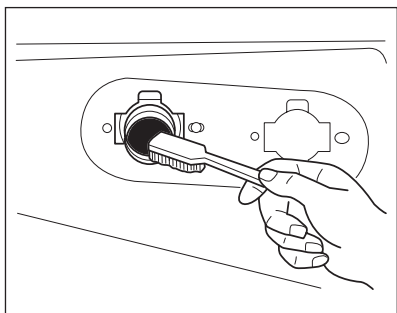
1. Close the water tap.
2. Remove the water inlet hose from the water tap.
3. Clean the filter in the inlet hose with a stiff brush.



4. Remove the inlet hose behind the appliance.



5. Clean the filter in the valve with a stiff brush or a towel.



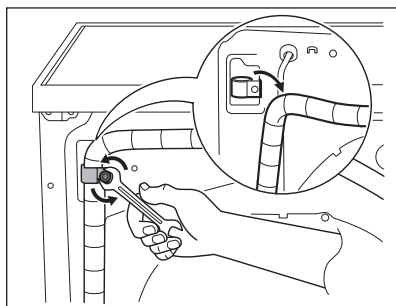
6. Install the inlet hose again. Make sure that the couplings are tight to prevent leakages.
7. Open the water tap.

12.9 Frost Precautions

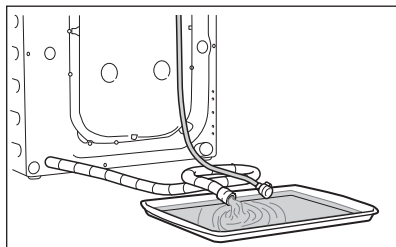
If the appliance is installed in an area where the temperature can be less than 0 °C, remove the remaining water from the inlet hose and the drain pump.

Emergency Drain

1. Disconnect the main plug from the main socket. Turn off the water tap.
2. Remove the water inlet hose.
3. Remove the drain hose from the rear support and unhook it from sink or spigot.



4. Put the end of the drain and inlet hose in a container. Let the water flow out of the hoses.



5. When no more water flows, install the inlet hose and the drain hose again.

i Make sure that the temperature is more than 0 °C before you use the appliance again.

13. TROUBLESHOOTING

13.1 Possible Failures

Certain problems are due to lack of simple maintenance or oversights, which can be solved easily without calling out an engineer. Before contacting your local Service Centre, please check troubleshooting below.

Once the problem has been eliminated, press the Start/Pause touch key to restart the programme. If after all checks, the problem persists, contact your local Service Centre.



WARNING!

Deactivate the appliance before you do the checks.

Alarm code:

E 10	The appliance does not fill with water properly.
E 20	The appliance does not drain the water.
E 40	The appliance door is open or not closed correctly. Please check the door!
E H0	The main supply is unstable. Wait until the main supply is stable.
E 91	No communication between electronic elements of the appliance. Switch off and switch on again.
CLE	Run the Tub Clean cycle.

Malfunction	Possible cause	Solution
Machine does not start:	The door has not been closed. (Error code: E 40)	Close the door firmly.
	The plug is not properly inserted into the power socket.	Insert the plug into the power socket.
	There is no power at the socket.	Please check your domestic electrical installation.
	The Start/Pause touch key has not been pressed.	Press the Start/Pause touch key.
	The "Finish In" has been selected.	If the laundry are to be washed immediately, cancel the "Finish In".
	The Main supply is unstable. (If E H0 appears on the display.)	Wait until the main supply is stable. Appliance will start automatically.
Machine does not fill the water:	The water tap is closed. (Error code: E 10)	Open the water tap.
	The inlet hose is squashed or kinked. (Error code: E 10)	Check the inlet hose connection.
	The filter in the inlet hose is blocked. (Error code: E 10)	Clean the water inlet hose filter.
	The door is not properly closed. (Error code: E 40)	Close the door firmly.
Machine fills then empties immediately:	The end of the drain hose is too low. (Error code: E 10)	Refer to relevant paragraph in "water drainage" section.

Malfunction	Possible cause	Solution
Machine does not empty and/or does not spin:	The drain hose is squashed or kinked. (Error code: E 20)	Check the drain hose connection.
	The drain pump is clogged. (Error code: E 20)	Clean the drain filter.
	The option "Rinse Hold" has been selected.	Press Start/Pause touch key to drain the water or select spin programme.
	The laundry is not evenly distributed in the drum.	Pause the machine and redistribute laundry manually.
There is water on the floor:	Too much detergent or unsuitable detergent (creates too much foam) has been used.	Reduce detergent quantity and use correct type of detergent.
	Check whether there are any leaks from one of the inlet hose fittings. It is not always easy to see this as the water runs down the hose; check to see if it is damp.	Check the water inlet hose connection.
	The drain hose is damaged.	Call Service.
Unsatisfactory washing results:	Too little detergent or unsuitable detergent has been used.	Increase detergent quantity or use different detergent.
	Stubborn stains have not been treated prior to washing.	Use commercial products to treat the stubborn stains.
	The correct temperature was not selected.	Check if you have selected the correct temperature.
	Excessive laundry load.	Reduce load.
The door will not open:	The programme is still running.	Wait until the end of cycle.
	There is water in the drum.	You must drain the water to open the door (refer to Opening The Door section).
	This problem may be caused by a failure of the appliance.	Contact Service. If you need to open the door, please read carefully "Emergency door opening".
Machine vibrates or is noisy:	The transit bolts and packing have not been removed.	Check the correct installation of the appliance.
	The support feet have not been adjusted.	Check the correct levelling of the appliance.

Malfunction	Possible cause	Solution
Machine vibrates or is noisy:	The laundry is not evenly distributed in the drum.	Pause the machine and redistribute laundry manually.
	There is very little laundry in the drum.	Load more laundry.
	Unstable floors e.g. wooden floors.	Refer to relevant paragraph in "Positioning" section.
Cycle time longer than displayed:	Detergent over dose.	Reduce the detergent quantity or use another one.
	Machine unbalance.	Redistribute laundry manually in the drum and start the spin phase again.
The cycle is shorter than the time displayed.	The appliance calculated a new time according to the laundry load.	
Spinning starts late or machine does not spin:	The electronic unbalance detection device has cut in because the laundry is not evenly distributed in the drum. The laundry is redistributed by reverse rotation of the drum.	Pause the machine and redistribute laundry manually.
	This may happen several times before the unbalance disappears and normal spinning can resume. If, after 10 minutes, the laundry is still not evenly distributed in the drum, the machine will not spin. In this case, redistribute the load manually and select the spin programme.	
Machine makes an unusual noise:	Machine not installed properly.	Make sure the levelling of the appliance is correct. Refer to section "Installation".
	Transit bolts or packaging not removed.	Make sure that the packaging and/or the transit bolts are removed. Refer to section "Unpacking".
	The load may be too small.	Add more laundry in the drum.
No water is visible in the drum:	Machines based on modern technology operate very economically using very little water without affecting performance.	

i If you are unable to identify or solve the problem, contact our service centre. Before calling, make a note of the model, serial number in the rating label behind the door when you open, and purchase date of your machine.

13.2 Emergency Door Opening

In case of power failure or appliance failure, the appliance door remains locked. The wash programme continues when power is restored. If the door remains locked in case of failure, it is possible to open it using the emergency unlock feature.

Before opening the door:

WARNING!

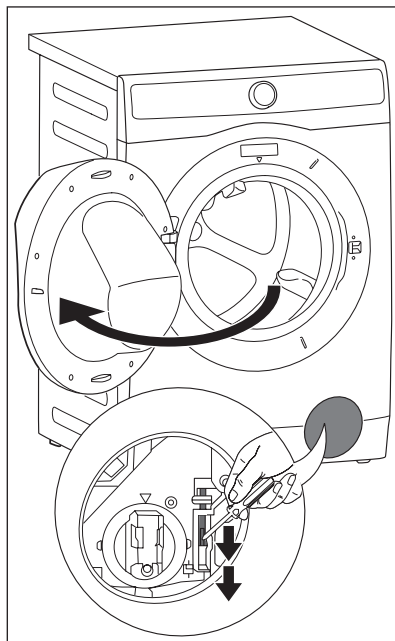
Make sure that the water temperature and the laundry are not hot. Wait until they cool down if necessary.
Make sure that the water level inside the drum is not too high. If necessary, perform an Emergency Drain.
Make sure that the drum is not rotating. Wait until the drum stops rotating if necessary.

To open the door proceed as follows:

1. Press the On/Off touch key to switch the appliance off.
2. Disconnect the mains plug from the mains socket.
3. Open the filter cover.
4. Using a suitable tool to pulling the emergency unlock strap (red strap) downward twice (you will hear "click" sound) and hold it, at the same time pull the door handle to open the door.

If the door cannot open while holding the strap, try to release it then open the door.

5. Take out the laundry.
6. Close the filter door.



14. ENVIRONMENT CONCERNS

14.1 Packaging Materials



The materials marked with the symbol  are recyclable.

>PE<=polyethylene

>PS<=polystyrene

>PP<=polypropylene.

This means that they can be recycled by disposing them properly in appropriate collection containers.

14.2 Old Machine

Use authorized disposal sites for your old appliance. Help to keep your country tidy!



The symbol  on the product or on its packaging indicates that this product may not be treated as household waste.

Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

14.3 Ecological Hints

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- Normally soiled laundry may be washed without pre-washing in order to save detergent, water and time (the environment is protected too!).
- The machine works more economically if it is fully loaded.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- Measure out detergent according to the water hardness, the degree of soiling and the quantity of laundry being washed.

The names of harmful substances in the product and whether they are present										
Component name	Harmful substances									
	Pb	Hg	Cd	Cr(VI)	PBBs	PBDEs	DBP	DIBP	BBP	DEHP
Control panel (including sensors, electronic boards - user interface, main board, motor control bard)	X	○	○	○	○	○	○	○	○	○

Note 1: **○** : It indicates that the content of this harmful substance in the part does not exceed the standard limit.

X : It indicates that the content of the harmful substance in the part exceeds the standard limit.

Standards : SJ/T 11364, GB/T 26572 and Modification 1

欢迎来到 Electrolux! 感谢您选择我们的电器。



获取使用建议、手册、故障排除、服务信息、购买配件和备件、在线产品注册：
www.electrolux.com.cn

客户关怀与服务

我们建议使用原装备件。联系服务时，请确保您提供以下数据。这些信息可以在铭牌上找到：型号名称、产品编号代码和序列号。

 警告 / 注意 - 安全信息。

 一般信息和提示。

 环境信息。

 所提供的信息可能会因旨在改善用户体验的更新而在不知情的情况下发生变化。有关最新信息，请访问 www.electrolux.com.cn

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1. 安全信息

1.1 使用条件

该电器适用于家庭及类似场所的使用, 例如:

- 商店、办公室及其他工作环境的员工厨房区域;
- 农舍;
- 在酒店、汽车旅馆和其他住宅类型环境中的客户使用;
- 含早餐住宿类型的环境;
- 公寓楼或自助洗衣店中的公共区域。

警告!

该电器不得通过外部开关装置 (例如定时器) 供电, 也不得连接到定期由公用事业公司开关的电路。

为了您的安全并确保正确使用, 在安装和首次使用该电器之前, 请仔细阅读本用户手册, 包括其提示和警告。

为了避免不必要的错误和事故, 确保所有使用该电器的人都熟悉其操作和安全功能是非常重要的。

保留这些说明, 并确保在搬动或出售该电器时将其随电器一起保存, 以便在其使用寿命期间, 所有使用该电器的人都能获得适当的使用和安全信息。

1.2 儿童安全

- 该机器不适合儿童或身体虚弱者在无人监督的情况下使用。
- 应对儿童进行监督, 以确保他们不玩弄该电器。
- 包装组件 (例如塑料薄膜、聚苯乙烯) 对儿童可能是危险的——有窒息危险! 请将它们放在儿童接触不到的地方。
- 将所有洗涤剂放在儿童接触不到的安全地方。
- 确保儿童或宠物不要爬进滚筒内。
- 该机器配有锁定选项 () , 以防止儿童玩弄控制面板。

1.3 一般安全

- 更改产品规格或尝试以任何方式修改此产品是危险的。
- 在高温洗涤程序中, 门玻璃可能会变热。不要触摸它!
- 确保小宠物不会爬进滚筒内。为避免这种情况, 请在使用电器前检查滚筒内部。
- 任何物品, 如硬币、安全别针、钉子、螺钉、石头或其他任何坚硬、锋利的材料, 都可能造成严重损坏, 禁止放入机器中。
- 将袜子、鞋带、可洗腰带等小物件放在洗衣袋或枕套中洗涤, 因为这些物品可能会滑落到洗衣机桶和内筒之间。
- 仅使用制造商推荐的织物柔顺剂和洗涤剂用量。如果超出推荐量, 可能会对织物或电器造成损坏。
- 不要用机器洗涤含有筋骨的衣物、有下摆的布料或破损的布料。
- 使用、清洁和维护后, 请始终拔下电器插头并关闭水源。
- 本电器不适合由身体、感官或精神能力下降的人员(包括儿童)或缺乏经验和知识的人员使用, 除非负责其安全的人员对其使用进行了监督或指导。
- 在任何情况下, 都不应尝试自行修理机器。由缺乏经验的人进行的维修可能会导致伤害或严重故障。请联系您当地的服务中心。始终坚持使用正品备件。
- 预处理喷雾和去污剂可能会损坏机器上的塑料部件。如果您使用预处理喷雾或去污剂, 请远离机器再将它们喷涂在衣物上。

1.4 安装

- 该电器很重, 移动时应小心。
- 拆开包装时, 检查电器是否损坏。
- 如有疑问, 请勿使用, 并联系服务中心。
- 使用前必须拆除所有包装和运输螺栓。如果不遵守, 可能会对产品和财产造成严重损坏。请参阅“拆包”部分中的相关章节。
- 安装电器后, 检查电器是否压在进水管和排水管上, 工作台面是否压住电源线。

- 如果电器安装在地毯上, 请调整脚的高度以便空气自由流通。
- 安装后, 务必确保软管及其连接处没有漏水。
- 安装此电器所需的任何管道工作应由合格的管道工进行。
- 安装此电器所需的任何电气工作应由合格的电工进行。
- 设备不得安装在锁门、滑动门或铰链在机器相对侧的门后, 以免门无法完全打开。

1.5 使用

- 只清洗设计为机洗的织物。请遵循每件衣物标签上的说明。
- 请勿超载使用设备。请参阅用户手册中的相关章节。
- 洗涤前, 请确保所有口袋都是空的, 纽扣和拉链已扣好。避免清洗磨损或破损的物品, 并在洗涤前处理油漆、墨水、锈迹和草渍等污渍。
- 与挥发性石油产品接触过的衣物不应机洗。如果使用了挥发性清洁液, 应注意在将衣物放入洗衣机前确保清洁液已被去除。
- 切勿拉拽电源线来拔出插头; 始终握住插头本身。
- 切勿在电源线、控制面板、工作表面或底座损坏时使用机器; 以及当机器内部可接触时。
- 如果电源线损坏, 必须由制造商、其服务代理或同样有资质的人员更换, 以避免危险。
- 使用过程中, 请将家用电器的电源插头完全插入电源插座中, 并保持电源插头与插座接触良好。
- 当需要使用延长线电源插座时, 请使用符合国家标准要求的延长线电源插座。
- 产品出现异常噪声、异常气味、异常高温或故障时, 请立即停止使用, 关闭开关, 断开电源。
- 如果家用电器中充注了可燃制冷剂, 出现异常情况时, 关闭开关前应先采取自然通风措施, 避免出现可燃制冷剂聚集的情况。
- 不应从带插座的灯头上引接电源供给家用电器。

- 延长线电源插座所接家用电器的总额定电流值, 不应超过原固定插座或线路的额定电流值。
- 使用者不应自行拆卸家用电器, 不应变更内部接线、部件和保护装置。
- 从插座上拔下插头时, 不应电源线施加拉力。
- 使用者不应以普通导电体或超出规定电流容量的熔断体替换家用电器和电源的熔断体。
- 使用者不应自行改变低压断路器或剩余电流动作保护器的设定值。

1.6 电气连接

i "不正确的电源供应可能会使您的保修失效。"

请检查您的家庭电气安装是否能够承受技术数据中要求的最大负载, 同时还要考虑到正在使用的其他电器。

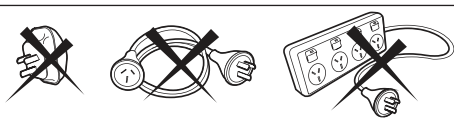
安装设备时, 电源线必须易于接触。

警告!

如果机器未连接到接地系统, 可能会导致电击! 不要触摸湿衣物和金属部件。
出于安全原因, 请勿使用双插头适配器、延长线和多插头适配器。

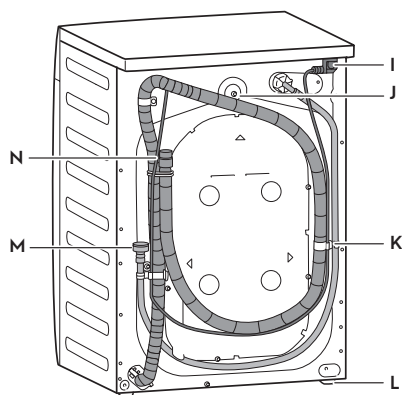
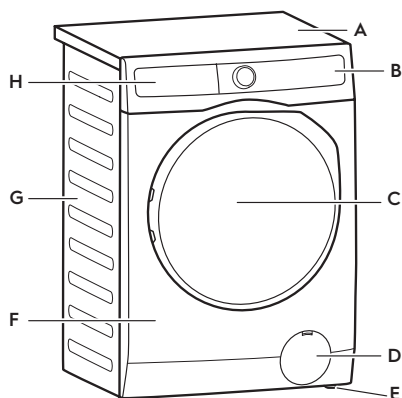
注意!

将机器连接到接地插座。
制造商对因未遵守上述安全预防措施而导致的损坏或伤害不承担任何责任。
如果需要更换设备的电源线, 应由我们的服务中心进行更换。



2. 产品描述

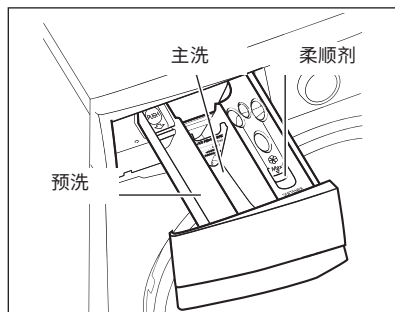
2.1 设备概述



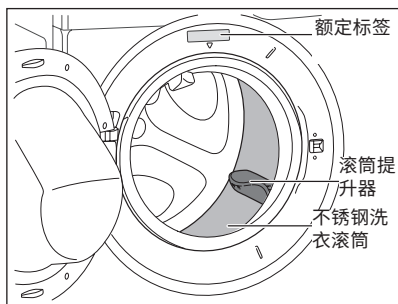
- A 工作台面
- B 控制面板
- C 门
- D 排水泵过滤器
- E 调平脚
- F 前面板
- G 机柜
- H 洗涤剂/柔顺剂分配抽屉
- I 电源线
- J 运输螺栓
- K 运输螺栓和软管支架
- L 调平脚
- M 进水软管
- N 排水软管

2.1.1 洗涤剂/柔顺剂分配抽屉.

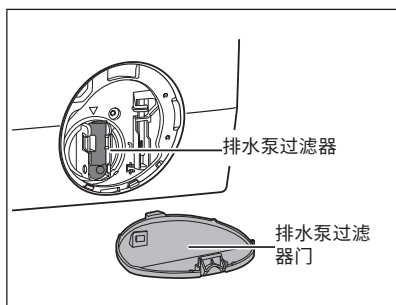
洗涤剂分配器抽屉隔间信息, 关于使用洗涤剂和添加剂的详细信息。



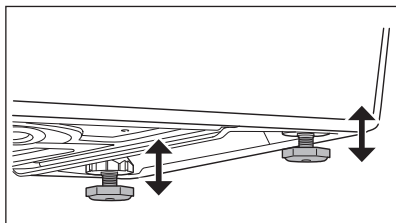
2.1.2 门(打开时)



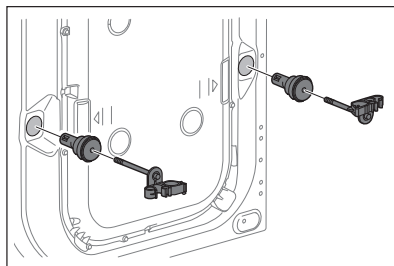
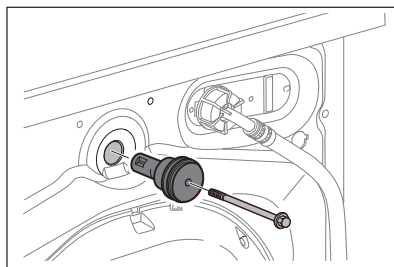
2.1.3 排水泵过滤器(打开时)



2.1.4 调平脚



2.1.5 运输螺栓(拆除时)



⚠ 注意!
在使用电器之前必须拆除运输螺栓。

2.2 配件

塑料盖

在拆除运输螺栓后,用于封闭机柜后侧的孔。



塑料软管导向器

用于将排水软管连接到水槽边缘。



3. 技术数据

尺寸 (高度/宽度/深度)	850 x 600 x 659 毫米
电源 (电压 / 频率)	220 - 240 伏~/ 50 赫兹
输入功率	洗涤: 2000 W
进水压力 (最大 / 最小)	0.8兆帕 / 0.05兆帕
最大脱水速度	1200 转/分钟
供水 ¹⁾	冷水
能源效率等级	一级
噪音水平 ²⁾	62 分贝A 72 分贝A

本产品符合以下标准。

能源效率标准编号：GB12021.4

CCC标准编号：GB/T 4706.1 ;GB/T 4706.24

伊莱克斯 (中国) 电器有限公司

1) 将进水软管连接到具有3/4"螺纹的水龙头。

2) 根据标准编号GB/T 19606, 在60°C温度、10.0公斤负载和800转/分钟旋转速度下的棉织节能洗涤程序中测量。

4. 安装

4.1 拆包

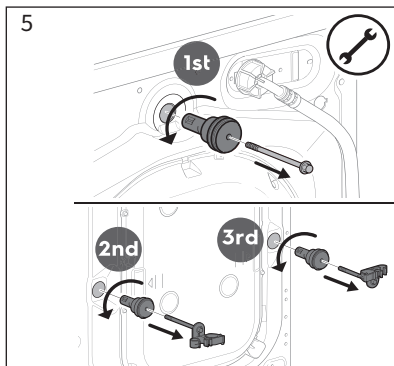
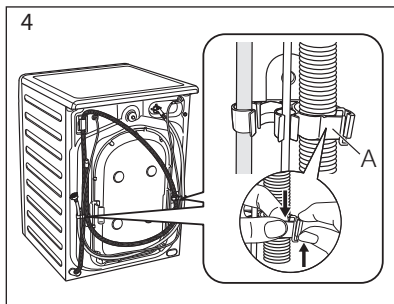
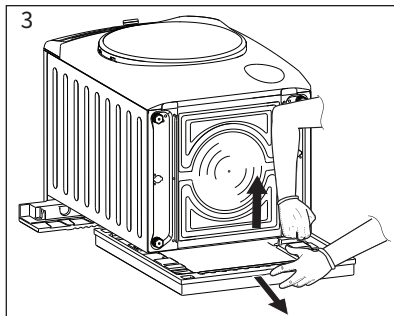
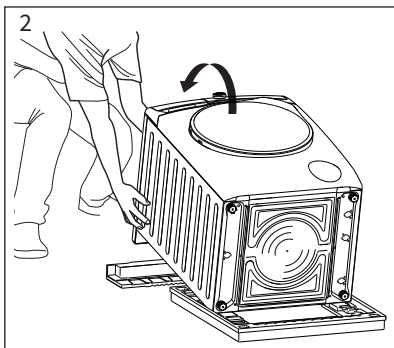
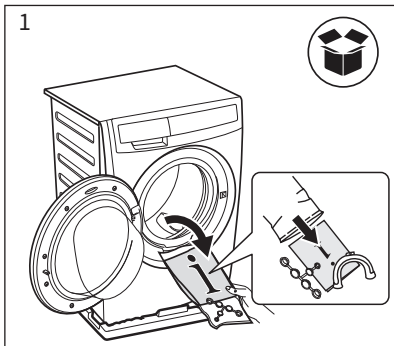
建议您保留所有运输装置,以便在机器需要再次运输时重新安装。

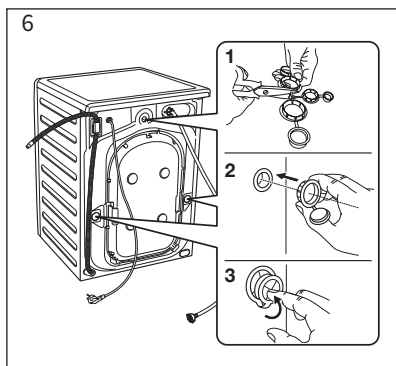
⚠ 警告!

所有运输螺栓和包装必须在使用设备前移除。需要使用扳手或10号六角套筒在所有3个点移除运输螺栓。

⚠ 注意!

小心地将设备放下,使其后侧朝下。确保不要损坏软管。

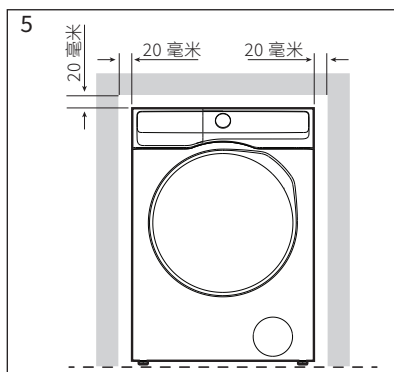
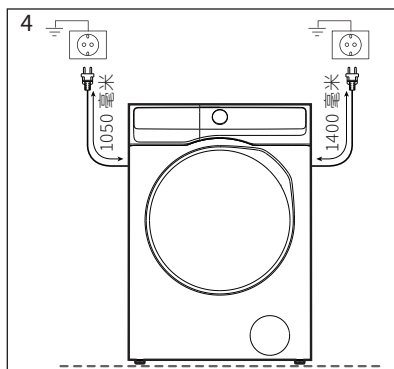
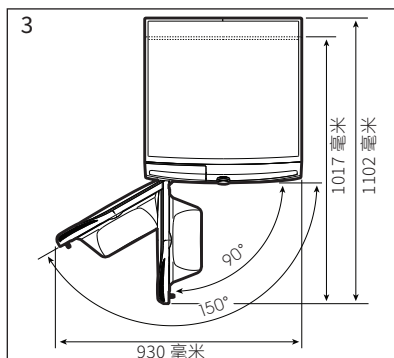
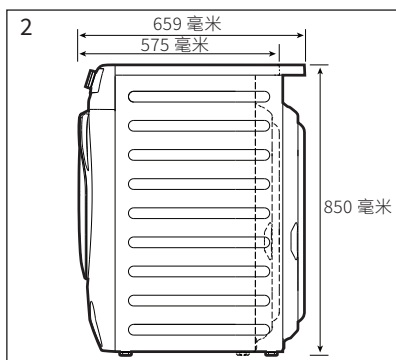
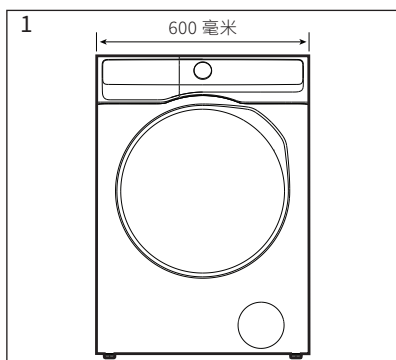


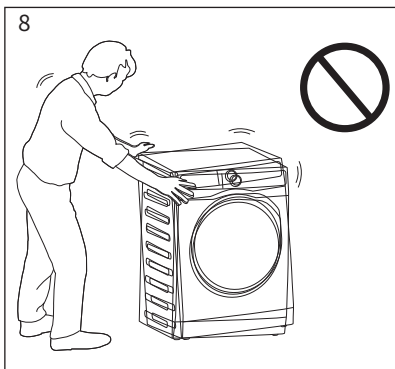
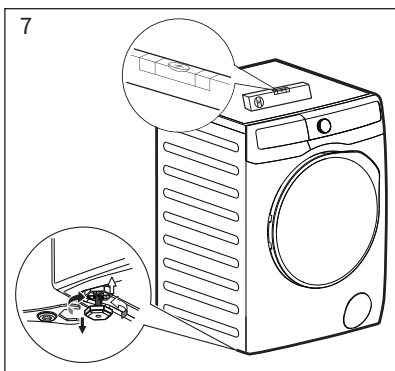
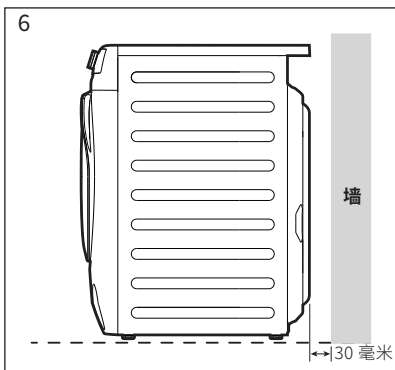


4.2 定位

⚠ 警告!

在进行安装之前, 请阅读安全信息和首选尺寸。





⚠ 注意!

安装产品时, 请确保调平脚没有压在电源线上。

如果它摇晃, 请再次调整支脚, 直到它水平且不摇晃。

切勿将纸板、木材或类似材料放在机器下方以补偿地板的不平整。将机器安装在平坦的硬地板上。确保机器周围的空气流通不被地毯、地垫等阻碍。

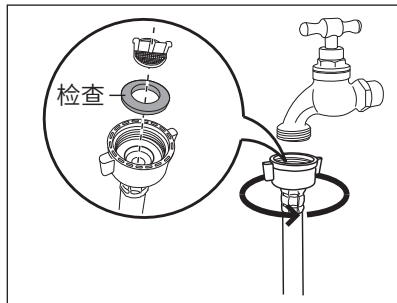
4.3 进水口

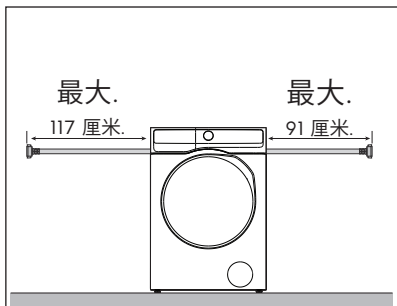
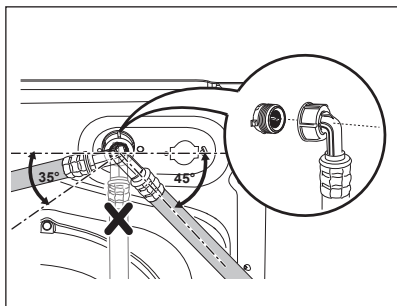
将进水软管连接到带有3/4" BSP 螺纹的水龙头上。使用随机器提供的进水软管。不要使用旧软管。

进水软管不得加长。如果它太短且您不想移动水龙头, 您将需要购买专门为此类使用设计的新长软管。

松开环形螺母, 根据水龙头的位置将软管向左或向右倾斜。不要将进水软管向下放置。

在定位进水软管后, 请务必再次拧紧环形螺母以防止泄漏。





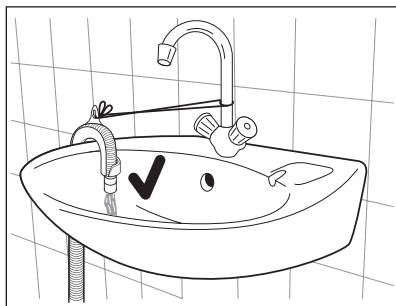
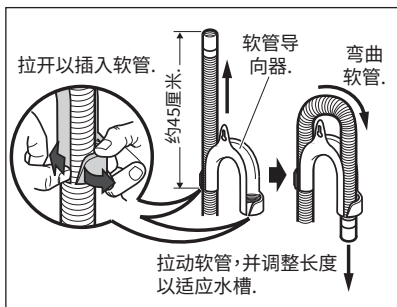
4.4 排水

排水软管的末端可以通过以下三种方式定位：

- 使用随机器提供的塑料软管导向器，将软管挂在水槽边缘。

安装软管导向器

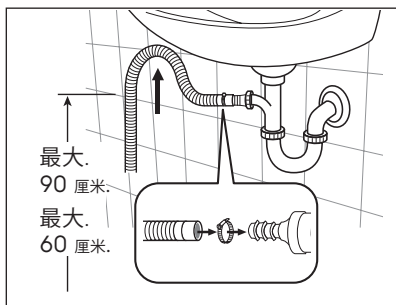
在这种情况下，请确保机器排水时软管末端不会脱钩。可以用一根绳子将其绑在水龙头上或将其固定在墙上。



- 在水槽的排水管分支中。

这个分支必须在排水管上方，以确保弯曲部分至少高于地面60厘米。

将排水软管推到管嘴上并用夹子固定，确保排水软管形成倒置的U型弯，以防止水槽中的废水进入设备。

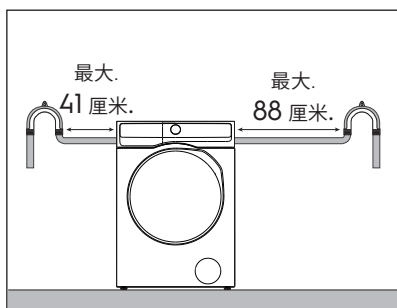
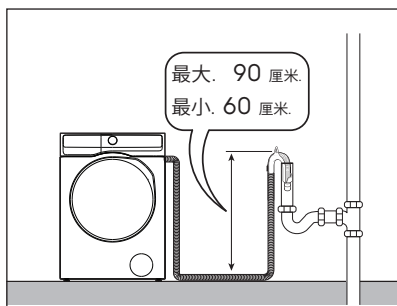


- **直接进入排水管**, 高度不低于60厘米且不高90厘米。

排水软管的末端必须始终通风, 即排水管的内径必须大于排水软管的外径。

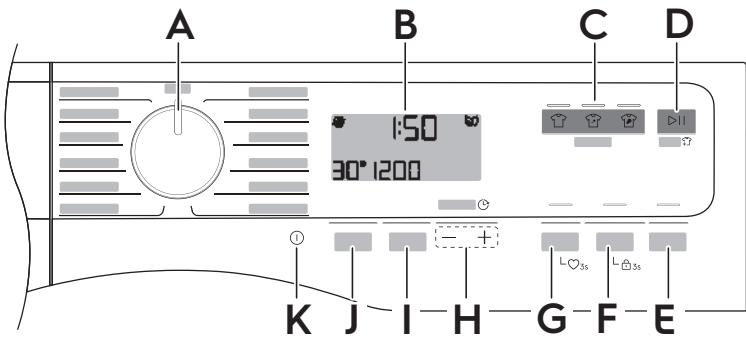
排水软管不得扭曲或卷曲。沿地面铺设软管; 只有靠近排水点的部分需要抬高。

为了机器的正常运行, 排水管必须挂在位于设备背面顶部的适当支撑件上。



5. 控制面板

5.1 控制面板描述



A 程序选择旋钮

B 显示屏

C 智能选择触摸键

- 轻污
- 一般
- 加强

D 开始/暂停
(添加衣物)

E 加强漂洗

F 蒸汽
(儿童安全锁)

G 预洗

(保存预设)

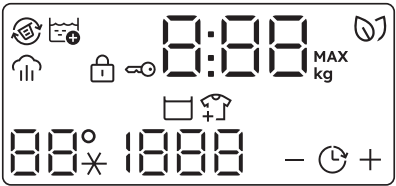
H 结束于 (预约洗涤结束时间)
+ 加号触摸键
- 减号触摸键

I 脱水

J 温度

K 开 / 关

5.2 显示屏



	SmartLeaf节能反馈图标
	门锁图标
	蒸汽阶段图标
	结束于 (预约洗涤结束时间)
	延迟漂洗
	添加衣物
	儿童安全锁
	活力洗
	温度区域： 温度图标 - - * 冷水
	最大负载图标
	脱水区域： 脱水转速指示器 (- - -) “不脱水”指示器。
	数字图标可以显示： • 程序持续时间, 洗涤阶段 • 延迟时间 • 程序结束 (0:00) • 警告和错误代码

本手册中出现的图标、功能或阶段名称可能与您的产品有所不同。

5.3 SmartLeaf节能反馈

SmartLeaf符号提供关于能耗的反馈，引导用户节省能源、时间和水。

此功能将根据以下内容指示程序中的节能水平：

- 1. 额定容量的程序持续时间
- 2. 能源消耗
- 3. 水消耗
- 4. 洗涤温度

SmartLeaf节能反馈不受以下因素影响：

- 1. 装载的洗衣量
- 2. 脱水转速选择

有三个不同级别的SmartLeaf反馈指示：

- 1. 无SmartLeaf(显示屏上无图标)
- 2. 一个叶子 图标
- 3. 两个叶子 图标

i

- 预洗将使SmartLeaf符号减少1片叶子。
- 温度= 40°C将使SmartLeaf符号减少1片叶子。
- 温度 > 40°C将使SmartLeaf符号减少2片叶子。

6. 程序

6.1 程序表

程序； 温度范围	最大旋转 速度 (转/分钟)	最大负载 (干衣物)	负载类型和污垢程度
棉织物； 冷水至90°C	1200	最大 ¹⁾	白色棉和彩色棉。通常，重度和轻度污渍的物品。
棉织节能； 40°C 和 60°C	1200	最大 ¹⁾	棉织物的低能耗程序。降低温度并延长时间以达到良好的洗涤效果。
加倍精致； 冷水至40°C	1200	4 千克	精致的面料。薄棉、丙烯酸纤维、人造丝和聚酯纤维。
寝具； 冷水至60°C	800	3 千克	三套床单的洗涤程序。
抗菌消毒； 60°C	1200	最大 ¹⁾	白色棉质物品。这个高性能洗涤程序结合蒸汽，能去除超过99.99%的细菌和病毒 ²⁾ ，在整个洗涤过程中保持温度在60°C以上；通过蒸汽阶段对纤维的额外作用，增强的漂洗阶段确保适当去除洗涤剂和微生物残留物。这个程序还确保适当减少花粉/过敏原物质。
滚筒清洁； 60°C	-	-	维护程序使用热水清洁和清新滚筒，并去除可能导致异味的残留物。为了获得最佳效果，每月使用一次此程序。在运行此程序之前，请从滚筒中取出所有物品。在洗涤剂投放格中倒入一杯氯漂白剂或洗衣机清洁剂。
脱水	1200	最大 ¹⁾	甩干衣物并排出滚筒中的水。适用于所有面料，除了羊毛和精细面料。
漂洗 + 脱水	1200	最大 ¹⁾	所有面料，除了羊毛和非常精细的面料。用于漂洗和甩干衣物的程序。默认的甩干速度是棉织物程序使用的速度。根据衣物类型减少甩干速度。该设备进行精细漂洗和低速短时间甩干。
婴儿服； 冷水至40°C	1200	4 千克	专为婴儿用品设计的快速程序，具有良好的洗涤和漂洗性能。

程序; 温度范围	最大旋转 速度 (转/分钟)	最大负载 (干衣物)	负载类型和污垢程度
运动衣物; 冷水至40°C	1200	4 千克	运动服、聚酯纤维、聚酯/氨纶混纺、聚酰胺。适用于去除技术运动服上的汗水和身体污垢。
快洗15'; 冷水至30°C	1200	1.5 千克	轻度污渍的合成纤维或混合面料。
洁净 45'; 冷水至30°C	1200	最大 ¹⁾	日常穿着的彩色棉质衣物, 如衬衫、衬衫、毛巾和内衣。适用于正常污渍水平。
♥ (预设)	-	-	保存您最喜欢的程序。

- 1) 最大容量取决于机器的型号。
型号: EWF1023P5WC 10 公斤
- 2) 数据基于 Swissatest Testmaterialien AG于2021年对金黄色葡萄球菌、粪肠球菌、白色念珠菌、铜绿假单胞菌和 MS2 噬菌体进行的除菌测试(测试报告编号:202120117)。

6.2 程序选项兼容性

程序	选项							
	智能选择			不脱水	延迟漂洗	浸泡	加强漂洗	蒸汽 ¹⁾
								
棉织物	■	■	■	■	■	■	■	■
棉织节能		■		■	■	■	■	■
加倍精致	■	■	■	■	■	■	■	■
寝具	■	■	■	■				■
抗菌消毒			■					■
滚筒清洁								
脱水				■				■
漂洗 + 脱水				■	■			■
婴儿服		■	■	■	■	■	■	■
运动衣物	■	■	■	■	■	■	■	■
快洗15'	■			■	■			■
洁净 45'		■		■	■		■	■
♥ (预设)								

1) “蒸汽”选项只能与40至90°C的温度结合使用。

7. 智能选择、选项和设置。

7.1 智能选择。

洗涤等级。

此新功能旨在引导用户节省能源、时间和水资源，旨在提高程序的可持续性、织物的护理和维护以及用户体验。

每个洗涤程序都可以根据衣物的污垢程度有不同的持续时间和消耗量。

有以下可能的选项：

1. 轻污

此选项适用于轻微污渍且无明显污渍的衣物。建议使用冷水温度。

2. 一般

此选项非常适合日常轻度污渍的衣物，例如汗渍。建议使用30°C的温度。

3. 加强

此选项非常适合中度、重度污渍的衣物，例如食物残渣、污渍或泥印。

要激活其中一个选项，请旋转旋钮选择所需的程序。默认的污垢等级图标会亮起。

要更改它，请点击相关图标。

 每个智能选择等级都可以修改所选程序的温度、甩干速度和程序持续时间。

 如果某个污垢等级不可用，按下它会产生错误，发出两声蜂鸣声，并且符号闪烁两次。

7.2 选项

温度触摸键

反复触摸此触摸键以增加或减少洗涤温度，如果您希望衣物在与机器建议的温度不同的温度下洗涤。

(- - * 表示冷水洗涤)

 点击智能选择等级可能会更改所选温度。智能选择等级可能会根据所选温度自动更改。

脱水转速触摸键

反复按下此触摸键以增加或减少甩干速度，或选择“漂洗保持”，如果您希望衣物以与机器建议的速度不同的速度甩干。

• 不脱水 (- - -)

无甩干选项会取消所有甩干阶段，并增加漂洗次数。

• 延迟漂洗 ()

选择此选项后，最后一次漂洗的水不会排出，滚筒会定期旋转以防止衣物起皱。

门仍然锁着，表示必须排出水。

 门保持锁定，滚筒内有水。要继续洗涤程序，您必须按▷|| (开始/暂停)键。

蒸汽触摸键

选择此选项后，漂洗程序结束后会增加大约30分钟的蒸汽翻滚。此选项的指示灯将会亮起。

- 在蒸汽程序过程中，滚筒内可能看不到蒸汽。蒸汽是在滚筒下方产生的，并自然上升到衣物中。
- 在整个蒸汽程序过程中，蒸汽可能不会一直存在。
- 蒸汽程序结束时，衣物会变得更温暖、更柔软，并与滚筒分离。

 如果选择蒸汽选项，漂洗温度会升高。在蒸汽阶段，您可能会注意到蒸汽从机器的排水管排出，这是正常现象，无需担心。

预洗触摸键

选择此选项，如果您希望在主洗之前对衣物进行预洗。对于重度污渍，请使用此选项。此选项的指示灯将会亮起。

设置此功能时，请将洗涤剂放入预洗隔层。

此功能会延长程序时间。

加强漂洗触摸键

此选项推荐给对洗涤剂过敏的人,以及水质非常软的地区。

按下此触摸键可为程序增加两个漂洗阶段。此选项的指示灯将会亮起。

激活后,关闭电器或更改/重置程序时,电器将默认选择此选项。

 此选项会延长程序时间。

结束于(预约洗涤结束时间触摸键)

 将此选项设置为最后一步(在程序和其他选项选择之后),否则如果更改某些设置,该选项可能会被取消。

此选项允许选择程序应在多长时间内结束。每按一次按键,程序结束时间可延后1小时,最多可延迟至24小时。

显示屏会交替显示正常程序时长和设定的程序结束时间(以小时“0h”表示)。

可选择的最短时间对应于程序最长时长向上取整后的小时数(例如,如果程序时长为3小时15分钟,则最短可选时间为4小时)。

程序开始后,舱门将被锁定,设备进入SensiCare感应护理阶段。负载评估结束后,时间显示将按小时递减,在最后一小时内则以分钟为单位倒计时。

7.3 设置

童锁选项

您的电器配有儿童安全锁,允许您在无人看管的情况下关闭门而不必担心儿童可能会受伤或对电器造成损坏。

 在按“开始/暂停”触摸键后设置此选项。

设置“童锁”选项:

- 要激活此选项,请按住“蒸汽”触摸键约3秒钟,直到显示屏显示图标 " "。

 如果在激活童锁时按下任何触摸键,图标 " " 将闪烁3次,并伴有蜂鸣声。此功能在电器关闭后仍然保持启用状态。

- 要取消此选项,请按住此触摸键直到图标熄灭。

保存最喜欢的(♡)程序

可以保存经常使用的程序设置(例如:棉织物,60°C,1200转/分钟,带预洗和蒸汽)。

要使用您自己的选择来设置/重新设置最喜欢的程序并保存它们,请按以下步骤操作:

- 将机器置于待机模式。
- 选择您想要的洗涤设置。
- 要保存最喜欢的程序,请按住“预洗”触摸键约3秒钟,然后您会听到蜂鸣声,并且显示屏上会出现 "F R U" 。

要调用最喜欢的程序,请将选择旋钮转到 "♡" 位置。您最喜欢的程序将显示在屏幕上。

启用/禁用洗涤结束蜂鸣器

此设置允许您启用或禁用程序结束时的蜂鸣器。例如,当您在睡觉前开始洗涤时,您可能希望禁用此蜂鸣器,这样当洗涤大约1小时后完成时,它不会在夜间打扰您。

i 错误警告蜂鸣声 (如严重故障) 不会被禁用。

- 要禁用蜂鸣器声音,请同时按“温度”和“脱水”触摸键,直到显示屏上显示图标 "b Q F" 并伴有蜂鸣声。
- 要恢复默认配置,请同时按住这两个触摸键,直到显示屏上显示图标 "b Q n" 并伴有蜂鸣声。

7.4 开始/暂停 (▷||) 和添加衣物 (👤) 触摸键

此触摸键有两个功能:

1. 开始/暂停 (▷||)

在选择了所需的程序和选项后,按下此触摸键启动机器。开始/暂停指示灯将停止闪烁并保持点亮。如果您选择了“完成时间”选项,倒计时将开始并显示在屏幕上。

要中断正在运行的程序,请按下此触摸键暂停机器,开始/暂停指示灯将闪烁。

要从中断点重新启动程序,请再次按下此触摸键,开始/暂停指示灯将停止闪烁。

2. 添加衣物 (👤)

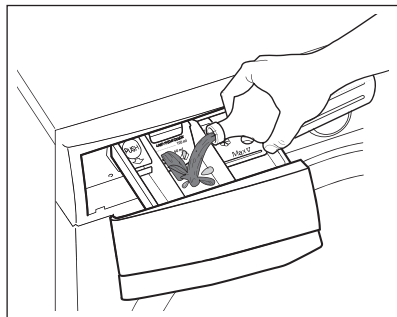
i 只有当显示屏上显示 "👤" 图标时,您才能添加衣物。

1. 按下“开始/暂停”触摸键暂停程序。
2. 在打开门之前,请等待机器完全停止 (等待门锁 "🔒" 图标熄灭)。
3. 添加衣物并关闭门。
4. 再次按下“开始/暂停”触摸键以恢复程序。

8. 首次使用前

i 在安装过程中或首次使用前,您可能会发现机器内有一些水。这是工厂在进行全面功能测试后留在机器内的残留水,以确保机器以完美的工作状态交付给客户,因此无需担心。

1. 确保电气和水连接符合安装说明。
2. 在洗涤阶段,将2升水倒入洗涤剂格。这会激活排水系统。
3. 选择90°C的棉织物循环,在机器内没有任何衣物的情况下,启动机器以去除滚筒和桶内的任何制造残留物。



i 本手册中的图示是示意性的,可能与您的产品不完全对应。如果您购买的产品中不包含相关部件,则适用于其他型号。

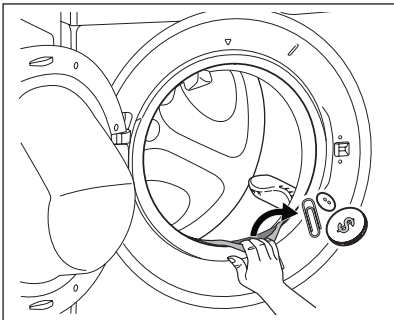
9. 日常使用

9.1 装入洗衣物

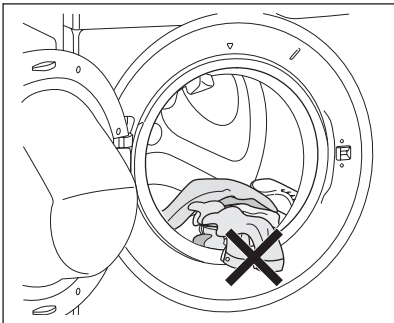
1. 打开水龙头。
2. 将主插头插入主插座。
3. 按下开/关触摸键启动机器。旋转旋钮设置程序。机器将建议一个温度，并自动选择您所选程序的旋转速度。

选择旋钮可以顺时针或逆时针旋转。

4. 检查并移除可能卡在折叠处的物品 (如果有的话)。



5. 将衣物一件一件地放入滚筒中, 尽可能地抖开。(参见第“洗涤提示”章节)
6. 关闭门。



警告!

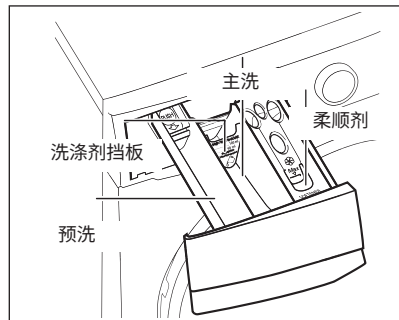
确保没有衣物夹在密封圈和门之间。

9.2 使用洗涤剂和添加剂

① 请在使用前参阅第“洗涤剂类型和洗涤剂用量”部分。

① 本手册中的图示是示意性的, 可能与您的产品不完全对应。
如果您购买的产品中不包含相关部件, 则适用于其他型号。

1. 洗涤剂分配抽屉。洗涤剂分配器分为三个隔间。



• 预洗格

此格仅在选择“预洗”选项时使用洗涤剂。

• 主洗格

此格在所有程序中都用于洗涤剂。

• 柔顺剂格

此格用于织物柔顺剂和上浆剂。

• 洗涤剂挡板 ();

该挡板的放下或翻开取决于使用的是洗衣液或洗衣粉来操作。



向下放置: 用于液体洗涤剂。



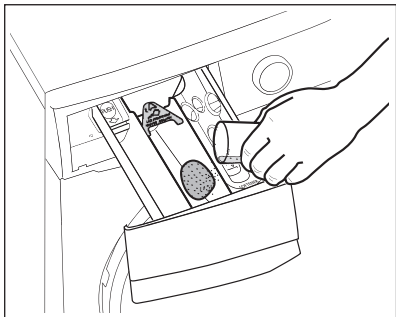
向上放置: 用于粉状洗涤剂。

i 当您使用液体洗涤剂时。

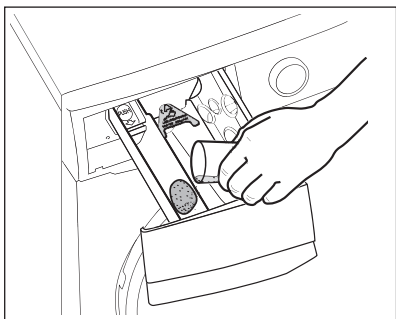
- 请勿使用胶状或浓缩液体洗涤剂。
- 不要超过最大液位添加液体。
- 请勿设置“预洗”阶段。
- 请勿设置“预约洗涤结束时间”。

2. 量取洗涤剂和柔顺剂；

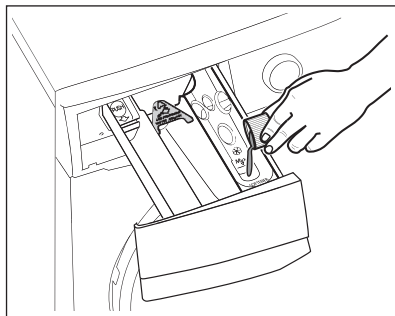
- 将分配器抽屉拉出直到停止。
- 量取所需的洗涤剂，倒入主洗涤格。



- 如果您希望进行“预洗”阶段，请将其倒入预洗格。



- 如果需要，请将柔顺剂倒入柔顺剂格。



- 轻轻关闭抽屉。

i 使用的柔顺剂量不得超过抽屉中的“MAX”标记。

如果使用浓稠的柔顺剂，建议用水稀释。

洗涤剂、柔顺剂和水的残留物可能会留在分配器中。建议定期清洁分配器以去除任何残留物。

9.3 选项设置：

1. 如果您希望您的洗衣机进行甩干或使用与机器建议的不同温度，请反复按“脱水”和“温度”触摸键以更改甩干速度和温度。如果您希望使用特殊功能洗涤衣物，请按选项触摸键。

i 不同的功能可以根据所选程序进行组合。如果某个选项与所选洗衣程序不兼容，显示屏上会闪烁符号“— — —”，并伴有蜂鸣声。

2. 如果您想定义洗衣程序的结束时间，请反复按“结束于”（预约洗涤结束时间）触摸键以选择机器的工作时间。

9.4 开始一个程序 (▷||)

要启动程序，请按“开始/暂停”触摸键。相应的指示灯将停止闪烁，屏幕上将显示默认程序持续时间。

大约在程序开始后的 15 分钟：

- 设备将根据负载的类型和大小自动调整所选程序的持续时间。
- 显示屏将显示调整后的程序持续时间。

i 如果在程序运行时按下任何触摸键，显示屏上将闪烁符号 " - - - "，并伴有蜂鸣声。（“开始/暂停”触摸键和“开/关”触摸键除外）

9.5 程序中断

- 要暂停，请按“开始/暂停”。指示灯将开始闪烁。
- 再次按下“开始/暂停”。程序将继续。

9.6 更改程序

更改正在运行的程序只能通过关闭机器来实现。

- 按“开/关”触摸键取消程序并关闭机器。
- 再次按“开/关”触摸键打开机器。

现在您可以设置新的洗衣程序并更改任何可用选项。按“开始/暂停”启动新程序。

i 设备不会排水（除非是消毒、甩干、桶清洁程序）。

9.7 更改选项

在洗衣程序开始后，可能可以更改某些选项。

1. 按“开始/暂停”触摸键。指示灯将开始闪烁。
2. 如果可用，请更改您希望的选项。
3. 再次按下“开始/暂停”。程序将继续。

9.8 开门

当程序正在运行时，设备门被锁定，显示屏上显示指示灯 "🔒"。

首先，通过按“开始/暂停”触摸键将机器设置为暂停。等待门锁指示灯熄灭后，门即可打开。

如果门锁图标 "🔒" 没有消失，这意味着机器正在加热，水位高于门的下边缘，或者滚筒正在转动。在这种情况下，门不能打开。如果需要打开门，必须排水才能打开。

⚠️ 警告！

如遇紧急情况，请参阅第“紧急开门”部分。

9.9 程序结束时.

- 设备自动停止。
- 声音信号会响起。
- 显示屏将显示 "0:00"。
- “开始/暂停”触摸键的指示灯熄灭。
- 门锁图标 "🔒" 熄灭。
- 从设备中取出洗涤物。确保滚筒是空的。
- 保持门半开，以防止霉菌和异味。
- 关闭水龙头。

i 程序结束时，剩余时间可能会突然从7分钟或更少减少到0，这是由于负载感应阶段期间高估了总程序时间。在某些情况下（负载完全平衡），程序时间可能会比负载感应阶段完成后估计的时间更短。这是机器的正常行为，不会影响其性能，因此无需担心。

9.10 当洗涤程序完成, 但滚筒中有水时

(用了“漂洗保持 ”选项.)

- 滚筒定期旋转以防止衣物起皱.
- “开始/暂停”指示灯闪烁, 提醒您排水.
- 门锁图标 "" 亮起. 门保持锁定.

 您必须排水才能打开门.

排水步骤:

1. 按“开始/暂停 ”触摸键。设备将排水并以所选程序的最大旋转速度进行甩干或者, 在按“开始/暂停”触摸键之前, 您可以按“脱水”触摸键更改旋转速度。如果您只想让机器排水, 可以选择“无旋转(---)”。
2. 当程序完成且门锁图标 "" 熄灭时, 您可以打开门。
3. 按“开/关”触摸键关闭设备。

 大约18小时后, 如果您没有按“开始/暂停”触摸键, 设备将自动排水并旋转。

9.11 自动关闭模式

自动关闭模式会在以下情况下自动关闭设备以减少能耗:

- 在按“开始/暂停”之前的5分钟内, 您没有按任何触摸键。
 - 按“开/关”触摸键再次启动设备。
- 洗涤程序结束后5分钟。
 - 按“开/关”触摸键重新启动设备。显示屏将显示上次洗涤结束。
 - 再次按任意触摸键显示上次洗涤程序。

10. 洗涤提示

10.1 分类衣物

遵循每件衣物标签上的洗涤符号和制造商的洗涤说明。将衣物按以下类别分类：白色衣物、彩色衣物、合成纤维、精细织物、羊毛制品。

10.2 温度

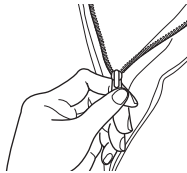
温度	污渍程度
90℃	对于一般污渍的白色棉质和亚麻布料（例如茶巾、毛巾、桌布、床单等）。
60℃ 50℃	对于一般污渍、色牢度高的衣物（例如衬衫、睡裙、睡衣等），适用于亚麻、棉或合成纤维，以及轻度污渍的白色棉质衣物（例如内衣）。
40℃ 30℃ 冷水	对于精细物品（例如网帘）、混合衣物，包括合成纤维和带有“纯新羊毛、可机洗、不缩水”标签的羊毛制品。

10.3 在装入衣物之前

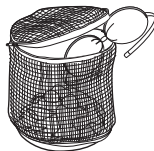
- 确保衣物中没有遗留金属物品（例如硬币、发夹、安全别针）。



- 扣好枕套，拉上拉链，扣好钩子和按钮。系好任何腰带或长带子。



- 将胸罩、连裤袜和其他细致衣物放入网状洗衣袋中清洗，您可以在超市购买这种洗衣袋。



- 确保将易吸附绒毛的衣物与产生绒毛的衣物分开清洗。

- 永远不要将白色衣物和有色衣物一起洗。白色衣物在洗涤过程中可能会失去“白度”。新的有色衣物在第一次洗涤时可能会掉色，因此第一次应单独洗涤。
- 在洗涤前去除顽固污渍。
- 用专用洗涤剂或洗涤剂糊擦拭特别脏的区域。对窗帘要特别小心。取下挂钩或将它们绑在袋子或网中。

10.4 最大负载量

建议负载量在程序表部分中标明。

一般规则：

衣物负载量	数量
棉、亚麻	滚筒装满但不要塞得太紧
合成纤维	滚筒装满不超过一半
精细织物和羊毛制品	滚筒装满不超过三分之一

洗涤最大负载量可以最有效地利用水和能源。

对于严重污渍的衣物，请减少负载量。

10.5 去除污渍

顽固污渍可能无法仅用水和洗涤剂去除。因此,建议在洗涤前对其进行处理。

血渍: 用冷水处理新鲜污渍。对于干燥的污渍,浸泡一夜在含有专用洗涤剂的水中,然后用肥皂和水擦洗。

油性漆: 用汽油污渍去除剂润湿,将衣物放在软布上并轻拍污渍;多次处理。

干燥的油脂污渍: 用松节油润湿,将衣物放在软表面上,用指尖和棉布轻拍污渍。

锈渍: 用热水溶解的草酸或在冷水中使用的除锈产品。对于不是近期的锈渍要小心,因为纤维素结构已经受损,织物容易出现孔洞。

霉斑: 用漂白剂处理,彻底冲洗(仅限白色和耐色织物)。草渍:轻轻用肥皂擦洗,然后用漂白剂处理(仅限白色和耐色织物)。

圆珠笔和胶水: 用丙酮润湿,将衣物放在软布上并轻拍污渍。

口红: 如上所述用丙酮润湿,然后用酒精处理污渍。用漂白剂去除白色织物上的残留痕迹。

红酒: 浸泡在水和洗涤剂中,冲洗并用醋酸或柠檬酸处理,然后冲洗。用漂白剂处理任何残留痕迹。

墨水: 根据墨水的类型,先用丙酮润湿织物,然后用醋酸处理;用漂白剂处理白色织物上的任何残留痕迹,然后彻底冲洗。

沥青污渍: 先用去污剂、酒精或汽油处理,然后用洗涤剂糊擦拭。

(*) 不要在人造丝上使用丙酮。

10.6 洗涤剂类型和洗涤剂的数量

这台机器需要使用低泡洗涤剂,以防止泡沫过多问题、洗涤效果不佳和对机器的损害。

专为滚筒洗衣机设计的低泡洗涤剂标有"Front Loading", "High Efficiency", "HE", "滚筒式洗衣机", "高效", 例如 "Cold Power for Front Loaders" 或 "全自动机器"。

请勿在前置式洗衣机中使用错误类型的洗涤剂,例如顶开式洗衣机洗涤剂、手洗洗涤剂或肥皂基产品。这会导致泡沫过多、洗涤周期延长、低速甩干、漂洗效果差以及电机过载。

洗涤剂的使用量

洗涤剂的选择和正确用量不仅影响您的洗涤效果,还能帮助避免浪费和保护环境。

尽管可生物降解的洗涤剂含有大量使用时可能破坏自然微妙平衡的物质。

洗涤剂的选择和用量将取决于;

- 织物类型(精细织物、羊毛、棉等);
- 衣物颜色;
- 洗涤负荷大小;
- 污渍程度;
- 洗涤温度;
- 洗涤水的硬度。

水的硬度是通过所谓的“硬度度数”来分类的。

您所在地区的水硬度信息可以从相关供水公司或当地政府部门获取。

您可能需要按照制造商的说明使用洗涤剂的量,然后将洗涤结果与以下列表进行比较,并相应地调整未来洗涤的洗涤剂用量。

洗涤剂不足会导致:

- 洗涤的衣物变灰,
- 衣物油腻。

洗涤剂过多会导致:

- 泡沫过多,
- 洗涤效果降低,
- 漂洗不充分。

如果出现以下情况,请减少洗涤剂用量:

- 您在洗涤少量衣物时,
- 衣物轻度污渍时,
- 洗涤过程中出现大量泡沫时。

11. 国际洗涤符号

i 这些符号出现在织物标签上, 以帮助您选择最佳的洗涤方式。

 强力洗涤	 最高洗涤温度 95°C	 最高洗涤温度 60°C	 最高洗涤温度 40°C	 最高洗涤温度 30°C	 手洗	 不可洗涤
 精细洗涤			 			
 漂白	 氯漂			 不可漂白		
 熨烫	 最高熨烫温度 200°C	 中温熨烫 最高 150°C		 低温熨烫 最高 110°C	 不可熨烫	
 干洗	 可用所有溶剂干洗	 可用四氯乙烯、汽油、纯酒精、R 111 和 R 113 干洗		 可用汽油、纯酒精和 R 113 干洗	 不可干洗	
 烘干	 平坦	 悬挂	 在衣架上	 中等温度  低温 滚筒烘干	 不可滚筒烘干	

12. 维护和清洁

⚠ 警告！

在进行任何清洁或维护工作之前，必须将电器与电源断开。

12.1 外部清洁

仅使用肥皂和温水清洁本设备。请彻底擦干所有表面。

不要使用钢丝球或任何具有刮擦性的材料。

不要在靠近设备的地方将去渍剂喷洒在衣物上，因为其对塑料部件具有腐蚀性。



⚠ 注意！

请勿使用酒精、溶剂或化学产品。

请勿使用含氯清洁剂清洁金属表面。

12.2 除垢

我们使用的水通常含有石灰。定期在机器中使用软水粉是个好主意。

单独进行此操作，不要与任何洗衣程序混合，并按照软水粉制造商的说明进行。

这将有助于防止石灰沉积的形成。

12.3 每次洗涤后

洗涤后，将门打开一段时间。这有助于防止霉菌和异味在电器内部形成。洗涤后保持门打开也有助于保护门密封条。

12.4 维护洗涤“桶清洁”程序

使用低温洗涤时，可能会在滚筒内积聚残留物。

我们建议定期使用“桶清洁”程序来清洁滚筒，以去除任何残留物。

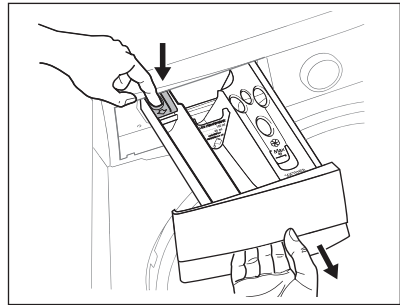
- 滚筒内不应有任何衣物。
- 选择“桶清洁”程序。
- 按下开始/暂停键以启动程序。

12.5 清洁分配器抽屉

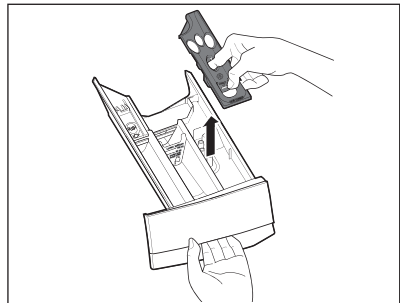
① 本手册中的图示为示意图，可能与您的产品不完全对应
如果您购买的产品中不包含相关部件，则适用于其他型号

应定期清洁洗衣粉和添加剂分配器抽屉。

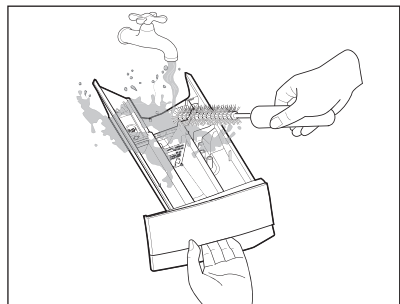
按下卡扣并拉出抽屉即可将其取出。



为了便于清洁，应移除洗涤剂格的活动部件。

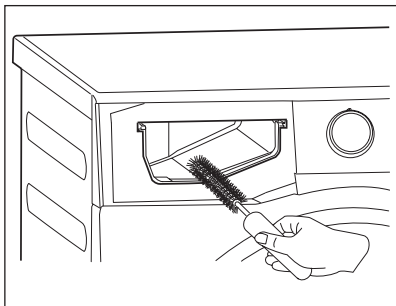


在水龙头下冲洗以去除任何积累的粉末痕迹。



12.6 清洁抽屉凹槽

取出抽屉后,用小刷子清洁凹槽,确保将上部和下部的所有洗衣粉残留物清除干净。然后将抽屉放回原位,并在滚筒内不放任何衣物的情况下运行漂洗程序。



12.7 清洁泵

i 定期检查排水泵,确保其清洁。

如果出现以下情况,请清洁泵:

- 机器无法排水。
- 滚筒无法转动。
- 由于排水泵堵塞,设备发出异常噪音。
- 由于排水问题,显示屏显示警报代码。

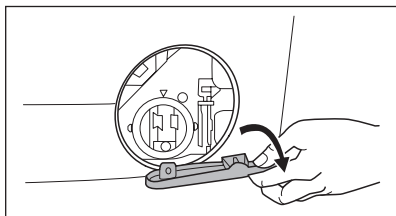
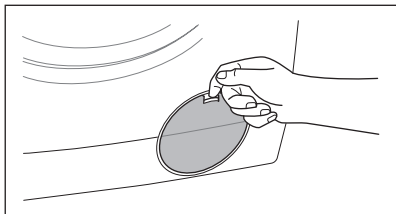
警告!

将电源插头从电源插座上拔下。

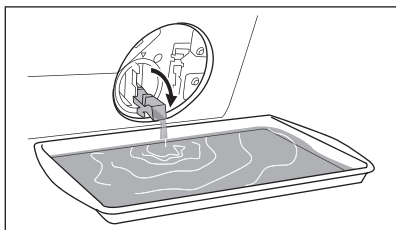
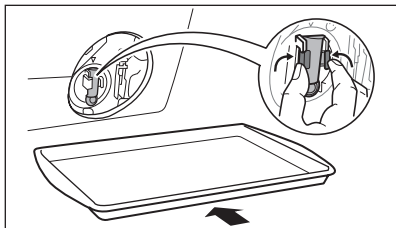
在设备运行时不要取下过滤器。如果设备中的水是热的,不要清洁排水泵。清洁排水泵前,水必须冷却。

清洁排水泵的方法:

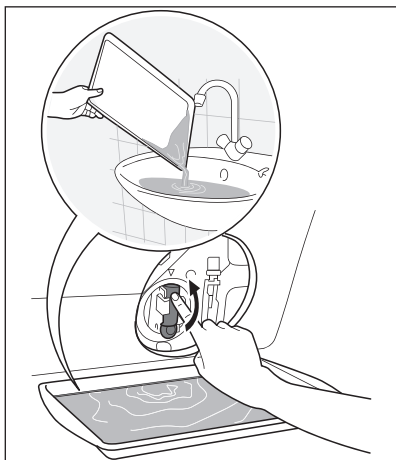
1. 打开排水泵门。



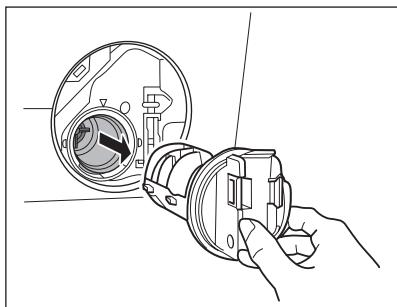
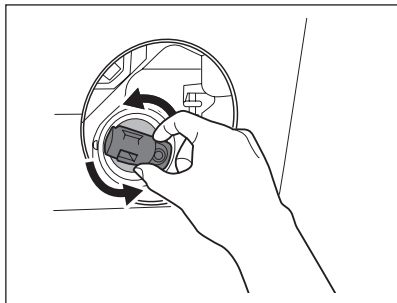
2. 在排水泵凹槽下方放置一个合适的水容器,以收集流出的水。
按下两个杠杆并向前拉排水管,让水流出。



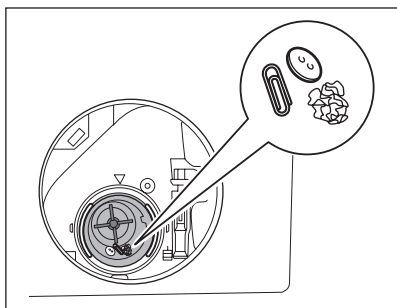
3. 当容器装满水时,将排水管放回原位并倒空容器。重复步骤2和3,直到不再有水从排水泵流出。



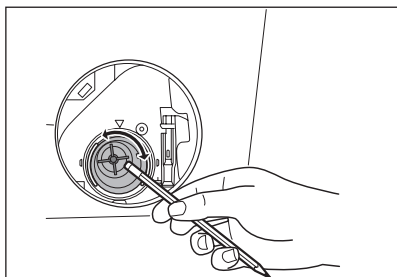
4. 将排水管推回原位, 然后逆时针旋转过滤器将其取下。



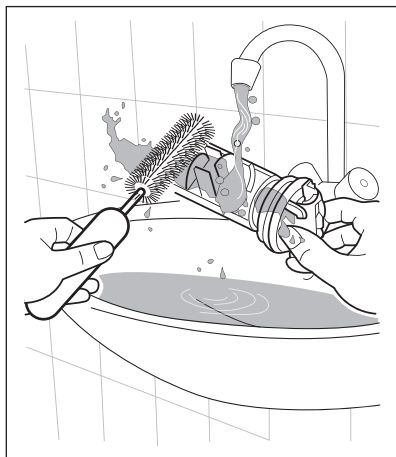
5. 清除泵中的绒毛和物体 (如果有的话)。



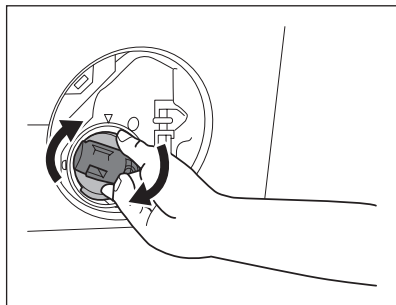
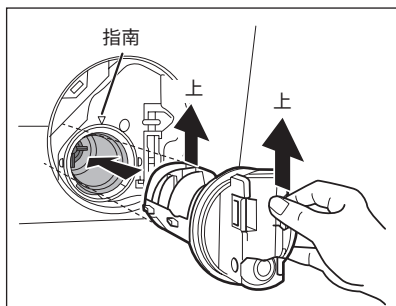
6. 确保泵的叶轮可以转动。如果无法转动, 请联系服务中心。



7. 在水龙头下清洁过滤器。



8. 将过滤器放回外壳中, 开口的部分朝上。确保正确拧紧过滤器以防止泄漏。



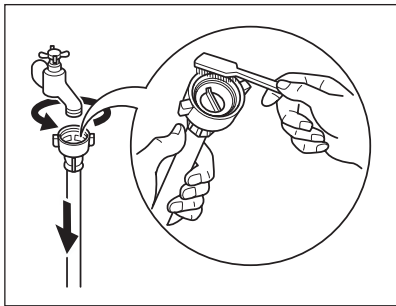
9. 关闭排水泵门。

12.8 清洁进水过滤器

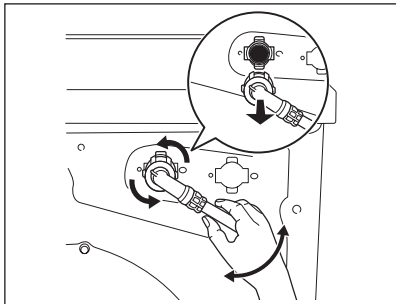
如果您的水质非常硬或含有石灰沉积物，进水过滤器可能会被堵塞。因此，最好时不时清洁它。

清洁进水过滤器的方法：

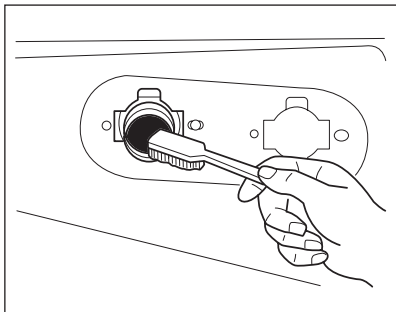
1. 关闭水龙头。
2. 从水龙头上拆下进水软管。
3. 用硬刷清洁进水软管中的过滤器。



4. 拆下机器后面的进水软管。



5. 用硬刷或毛巾清洁阀门中的过滤器。



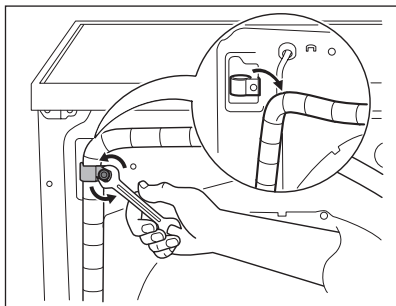
6. 重新安装进水软管。确保接头紧固以防止泄漏。
7. 打开水龙头。

12.9 防霜措施

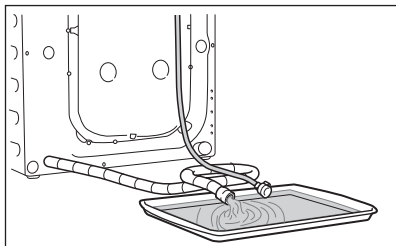
如果机器安装在温度可能低于0°C的区域，请清除进水软管和排水泵中的剩余水。

紧急排水

1. 从插座上拔下主插头。关闭水龙头。
2. 拆下进水管。
3. 从后部支架上取下排水管，并将其从水槽或水龙头上解开。



4. 将排水管和进水管的末端放入容器中。让水从管子中流出。



5. 当不再有水流出时，重新安装进水管和排水管。

i 确保在再次使用该设备之前，温度高于0°C。

13. 故障排除

13.1 可能的故障

某些问题是由于缺乏简单的维护或疏忽造成的，可以轻松解决，无需叫工程师。在联系当地服务中心之前，请检查以下故障排除。

一旦问题解决，按下“开始/暂停”按钮重新启动程序。如果经过所有检查后问题仍然存在，请联系当地服务中心。



警告！

在进行检查之前，请关闭设备电源。

报警代码：

E 10	机器无法正常进水。
E 20	机器无法排水。
E 40	机器门未关闭或未正确关闭。请检查门！
E H0	电源不稳定。请等待电源稳定后再操作。
E 91	机器的电子元件之间没有通信。请关闭设备电源，然后重新打开。
CLE	运行桶清洁程序。

故障	可能原因	解决方案
机器无法启动：	门未关闭。 (错误代码: E 40)	请牢固关闭门。
	插头未正确插入电源插座。	将插头插入电源插座。
	插座没有电。	请检查您的家庭电源。
	“开始/暂停”触摸键未按下。	按下开始/暂停触摸键。
	已选择“结束于” (预约洗涤结束时间) 功能。	如果要立即洗衣，请取消“结束于” (预约洗涤结束时间) 功能。
机器不进水：	电源不稳定。 (如果显示屏上出现 E H0。)	等待电源稳定后，设备将自动启动。
	水龙头关闭或者停水 (错误代码: E 10)	打开水龙头。
	进水软管被压扁或扭曲了。 (错误代码: E 10)	检查进水管连接。
	进水软管中的过滤器被堵塞了。 (错误代码: E 10)	清洁进水管过滤器。
	门没有正确关闭。 (错误代码: E 40)	请牢固关闭门。
机器加水后立即排水：	排水软管的末端太低了。 (错误代码: E 10)	请参阅“排水”部分的相关段落。
	排水管被压扁或扭结。 (错误代码: E 20)	检查排水管连接。
机器不排水和/或不旋转：	排水泵被堵塞了。 (错误代码: E 20)	清洁排水过滤器。
	已选择“延迟漂洗”选项。	按下开始/暂停触摸键排水或选择甩干程序。
	洗衣机内的衣物分布不均匀。	暂停机器并手动重新抖散衣物。

故障	可能原因	解决方案
地板上有水：	使用了过多的洗涤剂或不合适的洗涤剂（产生过多泡沫）。	减少洗涤剂用量，并使用正确类型的洗涤剂。
	检查进水软管接头是否有泄漏。由于水沿着软管流动，这并不总是容易看到；请检查软管是否潮湿。	检查进水管连接。
	排水软管损坏了。	请联系服务部门。
洗涤效果不满意：	使用的洗涤剂过少或不合适。	增加洗涤剂用量或使用不同的洗涤剂。
	顽固污渍在洗涤前未进行处理。	使用商业产品处理顽固污渍。
	未选择正确的温度。	检查是否选择了正确的温度。
	洗衣量过多。	减少负载。
门无法打开：	程序仍在运行。	等待洗涤程序结束。
	滚筒内有水。	您必须排水才能打开门（请参阅第“打开门”部分）。
	这个问题可能是由机器故障引起的。	请联系服务部门。
		如果需要打开门，请仔细阅读第“紧急开门”部分。
机器振动或噪音大：	运输螺栓和包装尚未移除。	检查机器是否正确安装。
	支撑脚未调整平衡。	检查机器的水平是否正确。
机器振动或噪音大。	洗衣物在滚筒内分布不均匀。	暂停机器并手动重新抖散衣物。
	滚筒内的衣物很少。	加载更多衣物。
	不稳定的地板，例如木地板。	请参阅“定位”部分的相关段落。
程序时间比显示的长。	洗涤剂过量。	减少洗涤剂用量或使用其他洗涤剂。
	机器不平衡。	手动重新抖散滚筒内的洗衣物，然后重新开始甩干阶段。
程序时间比显示的时间短。	设备根据洗衣负荷计算了新的时间。	
甩干开始晚或机器不甩干：	由于洗衣物在滚筒内分布不均，电子不平衡检测装置已启动。洗衣物通过滚筒的反向旋转重新分配。 这种情况可能会发生几次，直到不平衡消失并恢复正常旋转。如果10分钟后，洗衣物仍未在滚筒内均匀分布，机器将不会甩干。在这种情况下，请手动重新抖散负载并选择脱水程序。	暂停机器并手动重新抖散衣物。
机器发出异常噪音：	机器安装不当。	确保设备的水平调整正确。请参阅“安装”部分。
	运输螺栓或包装未拆除。	确保包装和/或运输螺栓已被移除。请参阅“拆包”部分。
	负载可能太小。	在滚筒中添加更多洗衣物。

故障	可能原因	解决方案
滚筒内看不到水：	基于现代技术的机器在使用极少量水的情况下运行非常经济，而不影响性能。	

❗ 如果您无法识别或解决问题，请联系我们的服务中心。在致电之前，请记下机器的型号、打开后门后的铭牌上的序列号和购买日期。

13.2 紧急开门

如果发生停电或设备故障，机器门将保持锁定状态。恢复供电后，洗涤程序将继续。如果在故障情况下门仍然锁定，可以使用紧急解锁功能打开它。

在开门之前：

⚠ 警告！

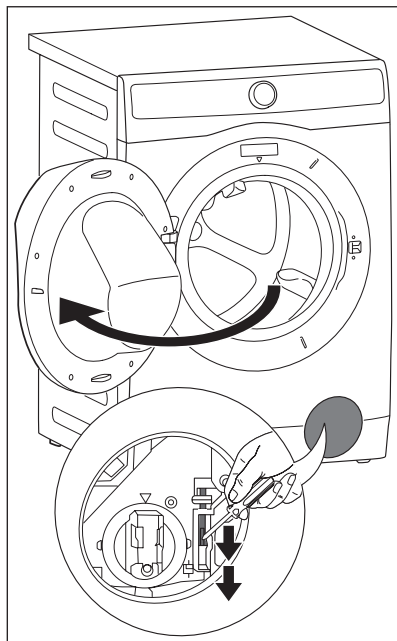
确保水温和洗衣物不热。如有必要，等待它们冷却。

确保滚筒内的水位不太高。如有必要，执行紧急排水。

确保滚筒不在旋转。如有必要，等待滚筒停止旋转。

要开门，请按以下步骤操作：

1. 将程序选择旋扭转到“关闭”位置以关闭机器。
2. 从电源插座拔下电源插头。
3. 打开过滤器盖。
4. 使用合适的工具将紧急解锁带（红色带）向下拉两次（您会听到“咔哒”声）并保持，同时拉动门把手打开门。
如果在拉住带子的情况下门无法打开，请尝试松开带子然后打开门。
5. 取出洗好的衣物。
6. 关闭过滤器盖。



14. 环境问题

14.1 包装材料

 标有 ♻️ 符号的材料是可回收的。

>PE<=polyethylene

>PS<=polystyrene

>PP<=polypropylene.

这意味着它们可以通过适当的收集容器正确处理来回收。

14.2 旧机器

使用授权的处理场所处理您的旧电器。帮助保持您的国家整洁！

产品或其包装上的  符号表示该产品不能作为家庭废物处理。

相反，应将其交给适用的电气和电子设备回收点。通过确保正确处理此产品，您将有助于防止因不当废物处理而可能对环境 and 人类健康造成的潜在负面影响。

有关此产品回收的更多详细信息，请联系您当地的市政办公室、家庭废物处理服务或您购买产品的商店。

14.3 生态提示

为了节约用水、节约能源并帮助保护环境，我们建议您遵循以下提示：

- 通常污渍不重的衣物可以不进行预洗，以节省洗涤剂、水和时间（也保护环境！）。
- 如果洗衣机满载运行，会更经济。
- 通过适当的预处理，可以去除污渍和轻度污垢；然后可以在较低温度下洗涤衣物。
- 根据水的硬度、污渍程度和洗涤衣物的数量来量取洗涤剂。

产品中有害物质的名称及含有的信息表										
部件名称	有害 物质									
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr6+)	多溴联苯 (PBBs)	多溴二苯醚 (PBDEs)	邻苯二甲酸二正丁酯 (DBP)	邻苯二甲酸二异丁酯 (DIBP)	邻苯二甲酸丁基苯酯 (BBP)	邻苯二甲酸二(2-乙基)己酯 (DEHP)
控制面板(包括传感器、电子板 - 用户界面、主板、变频板)	X	O	O	O	O	O	O	O	O	O

注 1: **O**: 表示该有害物质在该部件所有均质材料中的含量均不超过电器电子产品有害物质限制使用国家标准要求。

X: 表示该有害物质至少在该部件的某一均质材料中含量超出电器电子产品有害物质限制使用国家标准要求。

注 2: 以上未列出的部件, 表明其有害物质含量均不超过电器电子产品有害物质限制使用国家标准要求。

执行标准: SJ/T 11364、GB/T 26572 及第1号修改单

15. 维修服务指南

伊莱克斯家用电器“三包”标准

- 为保证使用伊莱克斯家用电器的消费者获得满意的售后服务, 本公司将严格遵守国家颁布的有关法律, 遵照《中华人民共和国消费者权益保护法》、《中华人民共和国产品质量法》、《部分商品修理更换退货责任规定》、《中华人民共和国消费者权益保护法实施条例》和其他有关法规制定如下“三包”标准。

名称	三包有效期(年)		主要部件名称
	整机	主要部件	
电冰箱/红酒柜	1	3	压缩机、温控器、蒸发器、冷凝器、毛细管、过滤器、风扇电机、电磁阀、控制板
洗衣机/干衣机	1	3	电机、电容器、压缩机、温控器、蒸发器、冷凝器、毛细管、加热管、控制板
空调	1	3	压缩机、风扇电机、温控器
吸油烟机	1	3	电机、电源板、显示板
消毒柜	1	3	电源板、显示板
燃气灶	1	3	阀体
嵌入式电灶	1	3	电源板、显示板、加热丝
电磁灶	1	3	电源板、显示板、电磁炉盘
微波炉	1	3	电源板、显示板、电机、磁控管、定时器
嵌入式咖啡机	1	3	电源板、显示板、研磨电机
嵌入式烤箱/蒸箱	1	3	电源板、显示板、风扇电机
洗碗机	1	3	电源板、显示板、洗涤泵、加热器、排水泵
暖灯/暖抽	1	-	无
真空抽	1	3	电源板、显示板、真空泵

- 一、产品整机和主要部件三包期限详见上表(有效期自产品交付之日起算, 如产品需另行安装的, 自安装完成之日起算)。
- 二、对于为社会集团消费和生产消费购买的家用电器用户, 其整机及主要部件“三包”有效期均为六个月。
- 三、本公司降价销售有外观瑕疵但不影响正常使用的家用电器, 该外观瑕疵部分不在“三包”范畴内, 不适用本“三包”服务政策。
- 四、下列情况, 不属于“三包”范畴之列, 但可实行收费修理:
- ◆ 消费者搬运、安装、使用、维护、保管不当而损坏的。
 - ◆ 自行或非经本公司授权维修中心拆修而造成损坏的。
 - ◆ 无“三包”凭证及有效发票的。
 - ◆ “三包”凭证型号与修理产品型号不符或涂改的。

◆ 因不可抗力造成产品损坏的。

伊莱克斯服务热线:95105801

注意:本公司服务网络的名称、地址、邮编、电话、传真如有改动,本公司恕不另行通知并保留最终解释权

产品保修卡

顾客信息

购买日期		发票号码	
顾客姓名		联系电话	
顾客地址及邮编			
产品名称		产品代码(PNC)	
产品型号		产品机号	
销售店名称		销售店电话	

维修记录

维修站名称 _____ 送修日 _____

故障内容 _____

故障原因 _____

维修内容 _____

维修技师签字 _____ 交验日期 _____

维修站名称 _____ 送修日 _____

故障内容 _____

故障原因 _____

维修内容 _____

维修技师签字 _____ 交验日期 _____

维修站名称 _____ 送修日 _____

故障内容 _____

故障原因 _____

维修内容 _____

维修技师签字 _____ 交验日期 _____

伊莱克斯(中国)电器有限公司

全国统一服务热线:95105801

伊莱克斯官方网站:<http://www.electrolux.com.cn>

